



Supplier Order Manager

Streamlines supplier interactions, managing confirmations, delays, and follow-ups to secure timely, risk-free procurement.



IFS Loops

The Challenge Today

Procurement and supply chain teams spend countless hours managing supplier communication across emails, portals, and spreadsheets. They have to manually validate the details in their ERP systems, update order, handle exceptions and manually follow-up which slow down the operations, inflate costs, and limit teams' ability to focus on strategic supplier relationships. The result: delayed responses, missed opportunities, and higher supply chain risk.

How it Works?

The Supplier Order Manager transforms fragmented supplier coordination into a unified, AI-powered workflow that is proactive, reliable, and seamlessly connected to your ERP/SCM. It converts reactive, manual supplier management into an exception-driven process that keeps your supply chain moving without the administrative burden.

Monitor Exceptions



Continuously scans open POs for delays, mismatch, or unattended orders.

Ingest & Process Communications



Parses supplier emails, documents, and portal updates in real time.

Update Orders



Automatically adjusts PO lines, delivery dates, and quantities within ERP/SCM.

Acknowledge & Confirm Orders



Tracks supplier responses and ensures data consistency.

Supplier Alignment & Negotiation



Handles supplier negotiations across price, quantity, and delivery timelines.

Escalate Complex Cases



Flags high-impact issues for human confirmation when needed.

Automate Communication



Drafts and sends reminders or clarifications with human-in-the-loop approval.

Integrations

Documents



Email



Enterprise Applications



Collaboration



Agentic Skills

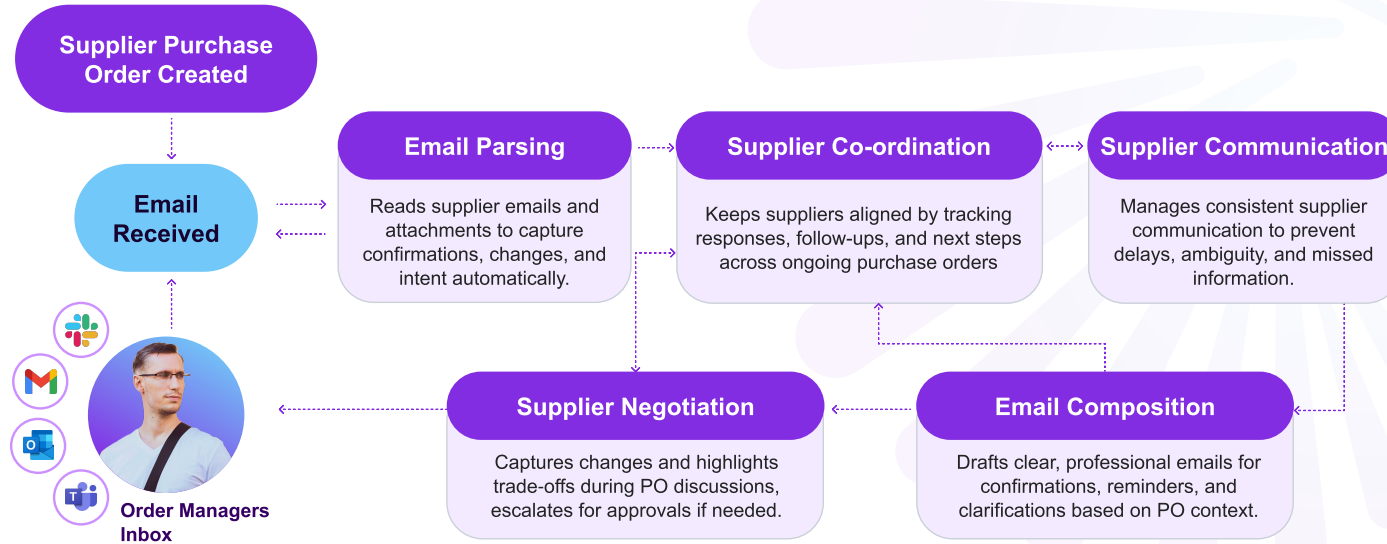
Email Composition

Email Parsing

Supplier Communication

Supplier Coordination

Smarter Supplier Order Management



Key Problems Solved

- ✓ Eliminates repetitive supplier communication and follow-ups.
- ✓ Improves supplier visibility and accountability.
- ✓ Speeds up exception handling and recovery from delays or shortages.
- ✓ Frees procurement teams to focus on strategic sourcing and partnerships.

Business Value & Impact



Faster resolutions

Exceptions flagged and handled in real time



Reduced costs

Lower reliance on manual admin and clerical work



Higher supplier performance

Boosts on-time delivery rates and responsiveness



High scalability

Adapts across industries, suppliers, and sourcing models



Stronger relationships

Consistent, proactive communication builds trust



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