

# State of Service 2025

## MANUFACTURING TECHNOLOGY ADOPTION TRENDS

Manufacturers worldwide are moving fast on digital transformation:

# 8 in 10

\*avg. 78%

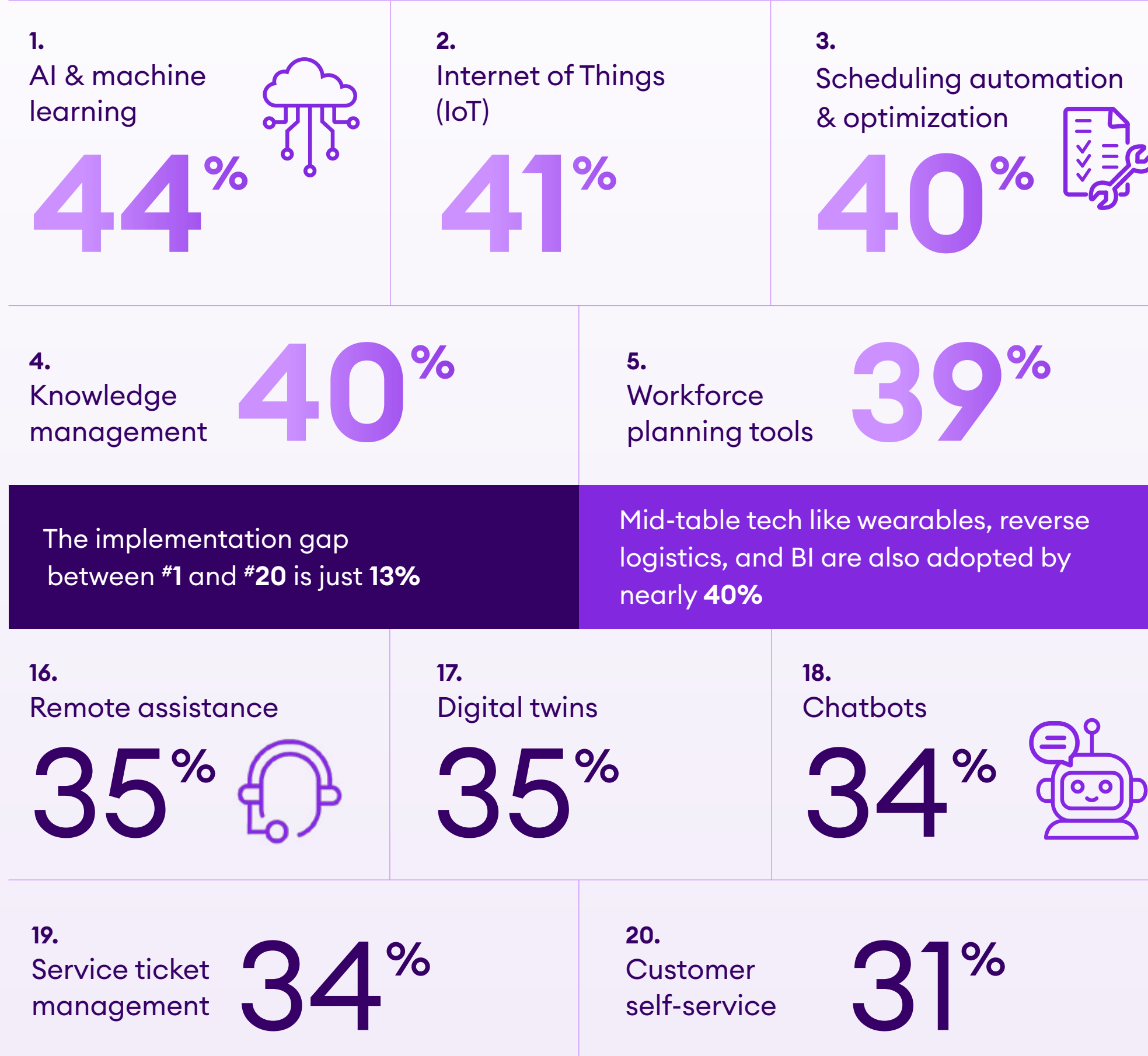
Already using or planning to implement every major service technology.\*

**How do you compare?**

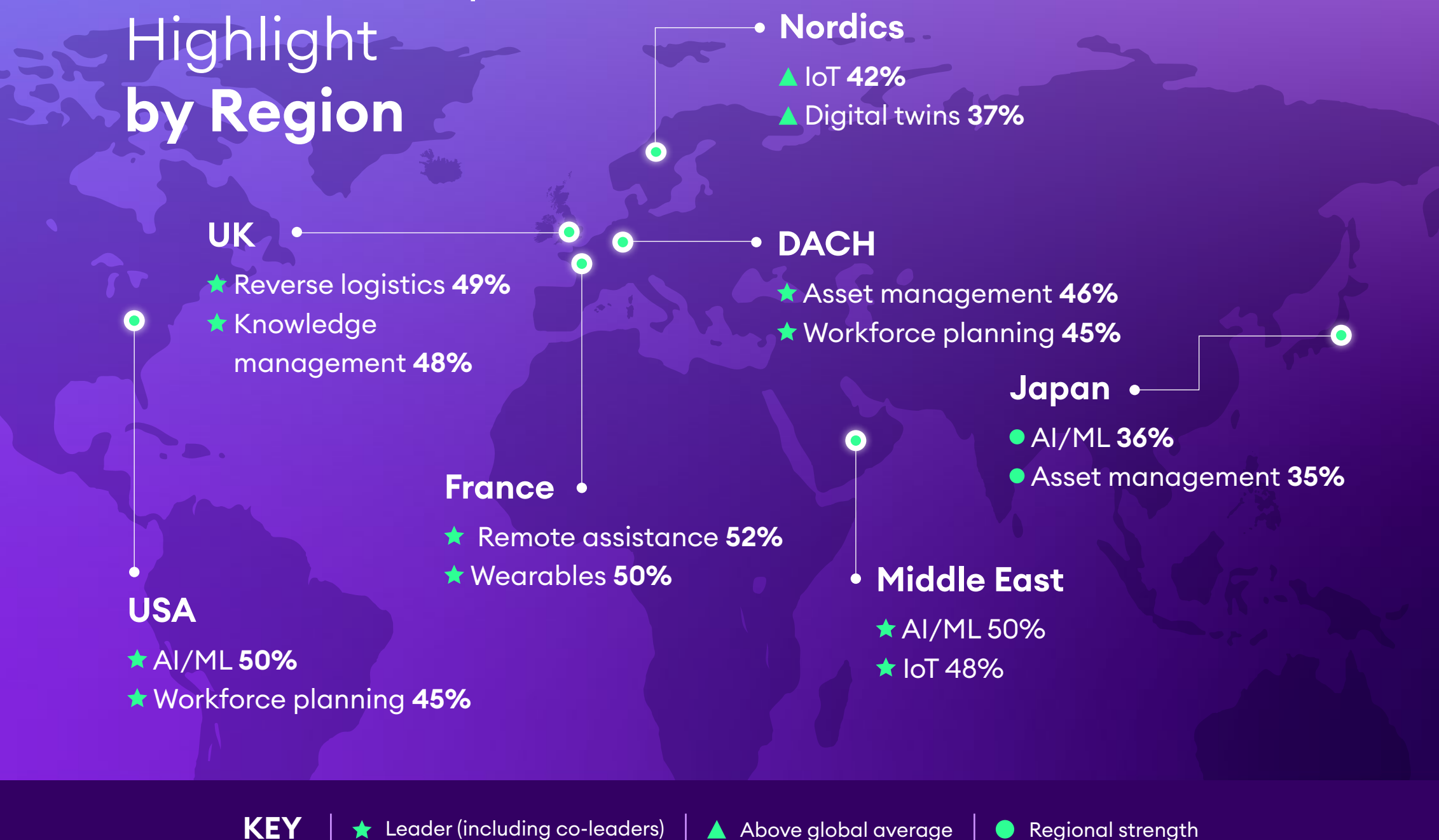
### Current Adoption:

## Highs and Lows

See how manufacturers globally are implementing key service technologies.

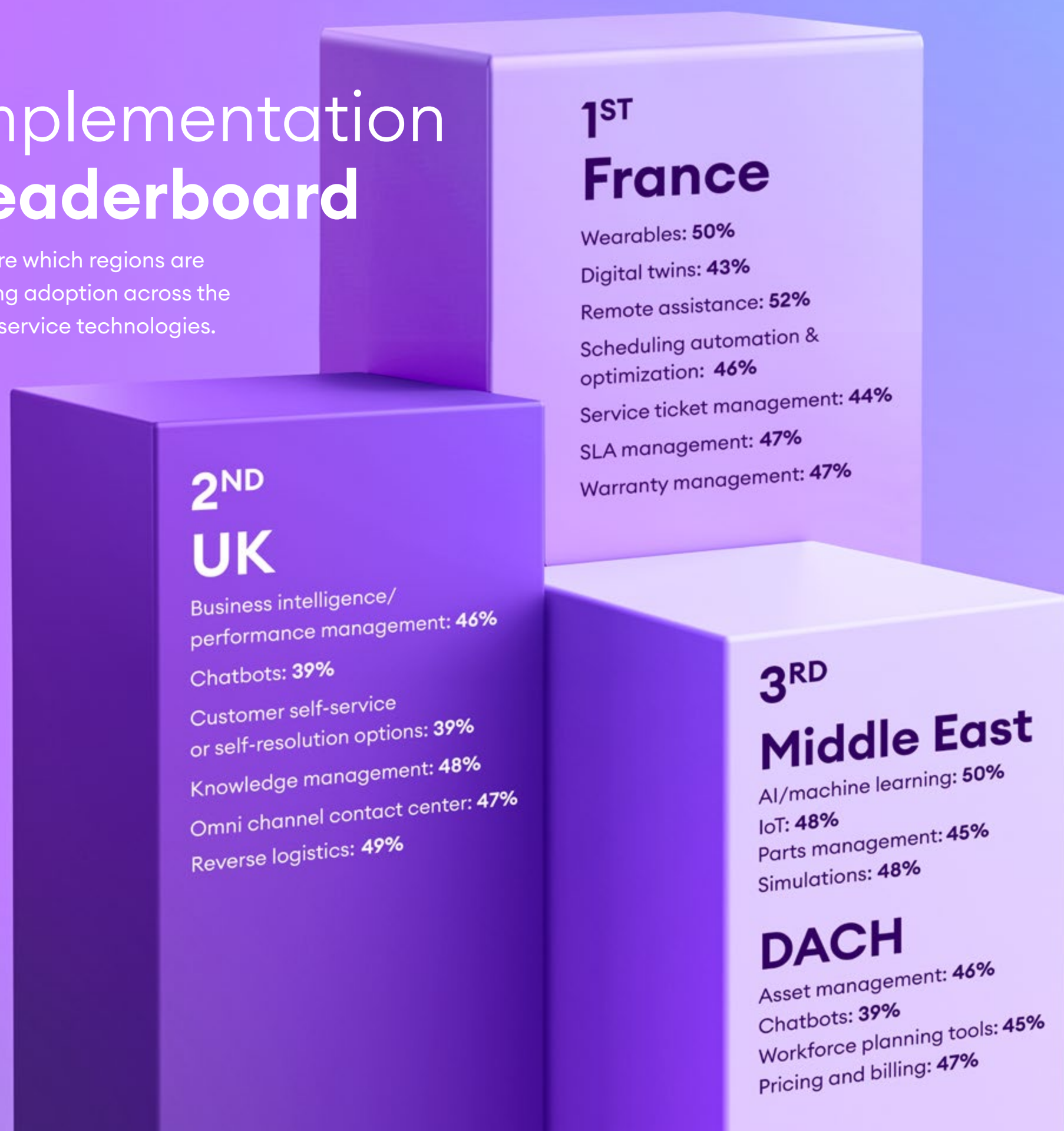


### Current Adoption Highlight by Region



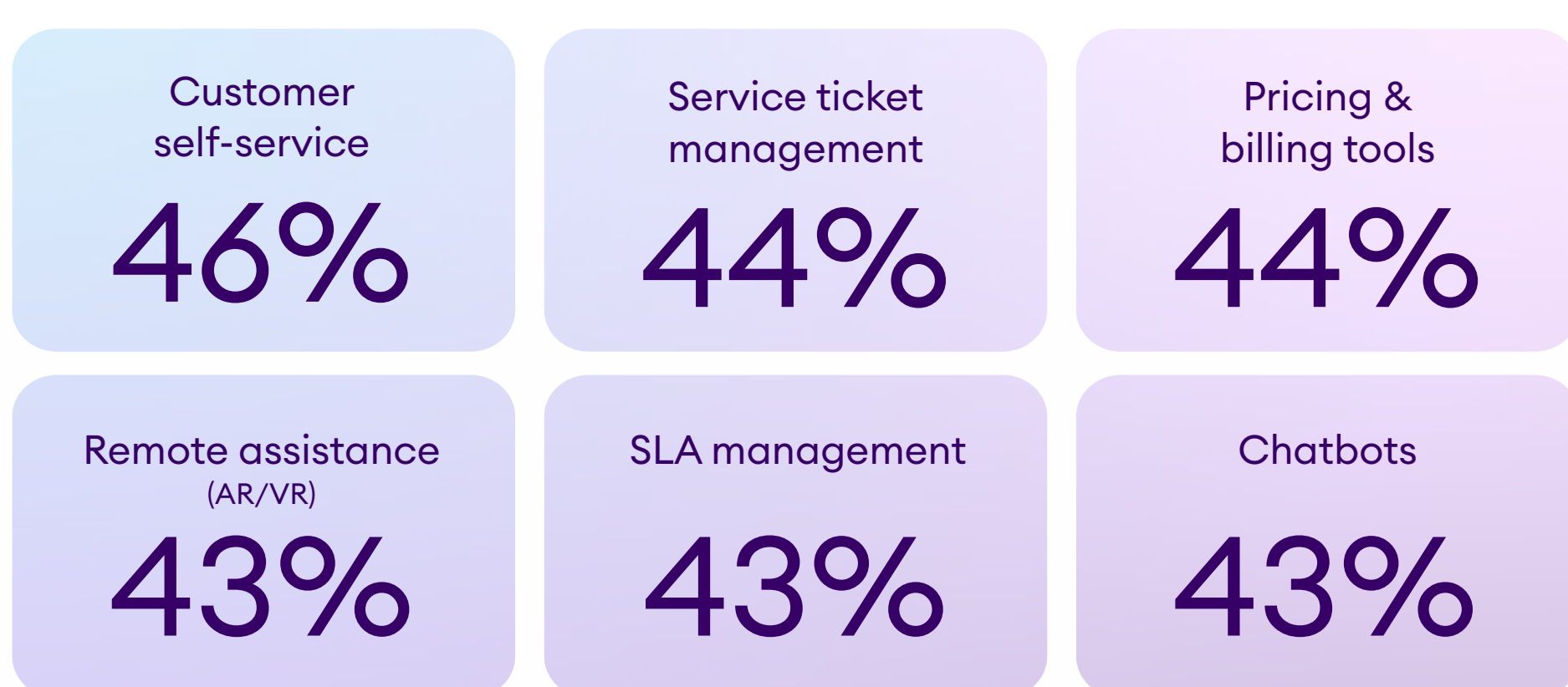
### Implementation Leaderboard

Explore which regions are leading adoption across the most service technologies.



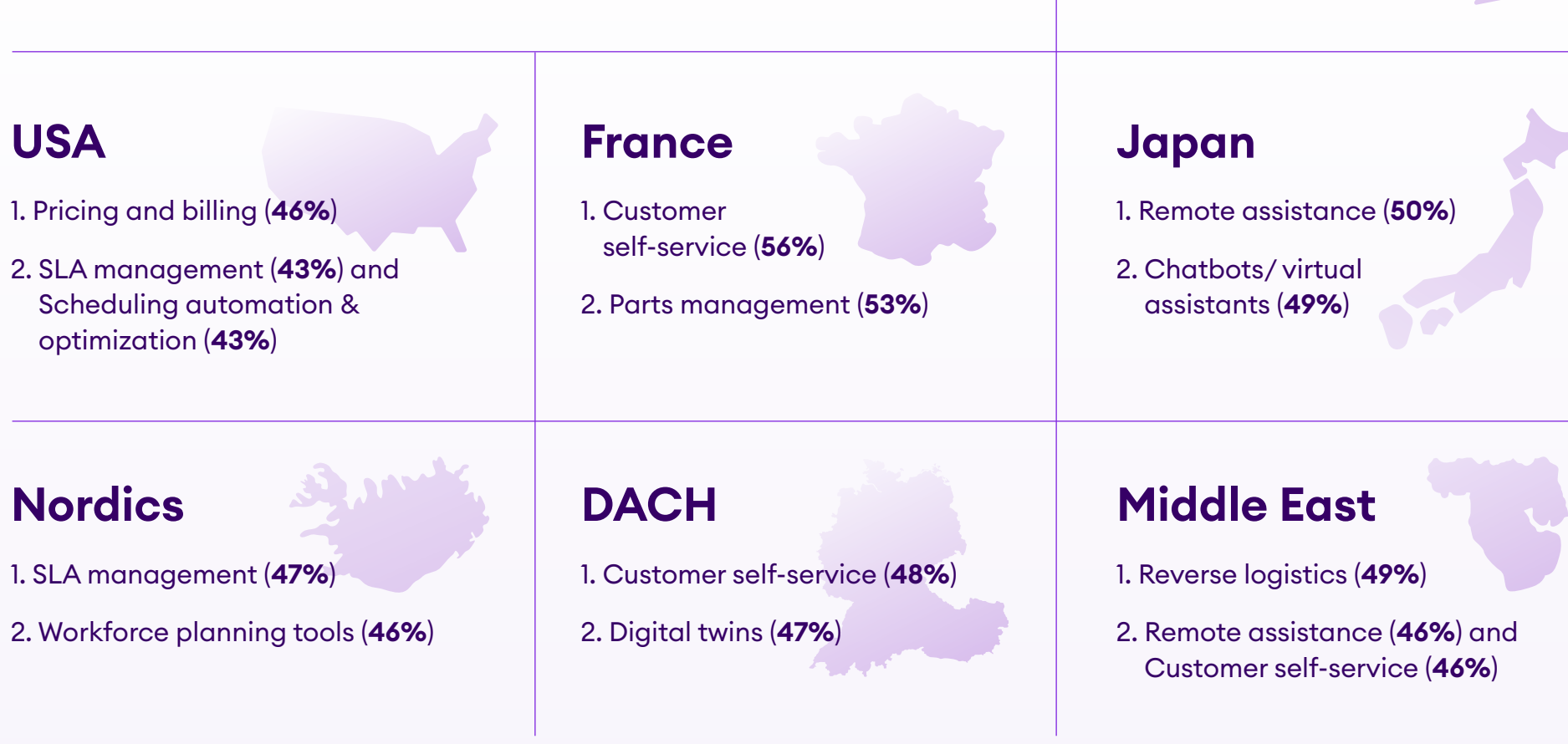
### Next Wave of Adoption

Future implementation plans span **36–46%** across all service technologies, with customer-facing and service-execution tools leading the way and pointing to what's next in service.



### What's Next:

## Regional Priorities



## Ready to dive deeper?

Download the **State of Service 2025 Report** to explore more insights on key trends and challenges shaping the future of service in manufacturing.

[Download the report](#)