PRODUCT TERMS

Effective Date: 7th April 2022

Use of the products listed below is subject to the corresponding Product Terms below. These Product Terms are legally binding and are incorporated by reference into any IFS("IFS") Order/Order Form signed on or after the Effective Date above for the applicable product(s). Terms such as "Customer", "Software" and "Application Software" have the meaning given to them in the Order/Order Form with IFS or other governing terms. Notwithstanding these terms, IFS is the contracting party butIFS are required to pass on such terms in order to grant licenses for the applicable third-party software.

Russia and Belarus. In response to the current geopolitical situation, Oracle has introduced extensive restrictions for use of its products and services in Russia and Belarus. In view of this, until further written notice from IFS, any use of or access to the Oracle database or other Oracle software, as well as the Application Software which relies on the Oracle database, by Customer, Customer subsidiaries and affiliates and/or users thereof in or from Russia or Belarus, is explicitly prohibited. This does not impact any existing rights under any current agreement concluded prior to the invasion of Ukraine. Subject to any future sanctions or other restrictions, IFS will continue to provide support for the Application Software in the abovementioned scenarios, whereas Oracle will not provide any support at all.

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ORACLE

These terms are supplemental to the licence terms with IFS. It is noted that ASFU licensing (Premium EE or Classic EE) is based on number of IFS Users, whereas FU licensing (SE 2 or EE) is based on number of users in combination with hardware configuration and processor licenses.

1. DEFINITIONS

The following terms shall have the following meanings as used in these terms:

1.2 "Oracle Application Specific Full Use Programs" (or "ASFU License") shall mean the Oracle software programs used in conjunction with and for the purpose of the IFS Application Software for which a restricted use license is granted on the terms set out below. This is a third-party software product.

1.3 "Oracle Programs" shall mean any Oracle software programs to which Customer has been granted a license by IFS.

1.4 "End User License" shall mean a nonexclusive, non-transferable right for Customer to use an object code copy of the ASFU License on these terms, for internal use only and not for purposes of any further distribution.

1.5 "Oracle User" means all users (physical persons and devices) accessing the Oracle database. All Oracle Users must be licensed, regardless whether the individual is actively using the database at any given time

2. LICENSES

2.1 The standard Oracle Corporations global terms and conditions do not apply to the IFS ASFU license, the terms of which are specific to IFS. Any request directly to the Customer from a local Oracle affiliate to audit the use of Oracle ASFU, or contrary advice about Oracle licensing conditions, must be referred immediately to IFS and IFS will communicate directly with Oracle Corporation.

2.2 If the Customer is not licensing Oracle Programs from IFS, then the Customer agrees in accordance with IFS' instructions, to deliver a written statement confirming the existence of a valid license agreement approved by Oracle for use in conjunction with the IFS Application Software hereunder.

2.3 Subject to as specified in the applicable Order/Order Form and the due and timely payment of the applicable fees, Customer is granted a license to use the ASFU License for the applicable license term subject to the license terms with IFS as supplemented by the following terms:

2.3.1 In the event of a conflict between the license terms with IFS and these terms, with respect to use of the ASFU License, these terms and conditions will prevail.

2.3.2 Use of the ASFU License shall be permitted solely, expressly excluding all other purposes of any kind, for the internal business purposes of the Customer and its majority-owned subsidiaries (to the extent such entities remain majority-owned subsidiaries) and they agree to be bound by the terms, conditions and restrictions hereof, and provided that the Customer will remain responsible and liable for the due fulfilment, as well as any violation, of such terms, conditions and restrictions by each such majority-owned subsidiaries.

2.3.3 Customer may permit agents or contractors (including outsourcers) to use the ASFU License on the Customer's behalf for the Customers internal business operations. Subject to as expressly agreed by IFS in writing, for IFS Application Software modules that are specifically designed to facilitate interactions between the Customer and its customers and suppliers, the Customer may permit its customers and suppliers to use the ASFU License in furtherance of such interactions subject to complying with the applicable license as well as these terms. Customer shall be responsible for its agent's, contractor's, outsourcer's, customer's and supplier's use of the ASFU License and compliance with these terms.

2.3.4 Customer shall have the right to use an object code version of the ASFU License solely in conjunction with and within the scope of the IFS Application Software.

2.3.5 Customer may not (nor enable or permit others to): (a) use or permit use of the Oracle Programs for rental, timesharing, subscription service, hosting, or outsourcing; (b) remove or modify any program markings or any notice of Oracle's or its licensors' proprietary rights; (c) and make the Oracle Programs available in any manner to any third party for use in the third party's business operations (unless such access is expressly permitted for the specific program license).

2.3.6 Customer may copy the Oracle Programs for archival or backup purposes, and make a sufficient number of copies for the specified use. All titles, trademarks, and copyright and restricted rights notices shall be reproduced in such copies.

2.3.7 Customer shall not cause or permit the reverse engineering (unless required by law for interoperability), disassembly, decompilation, translation, modification or adaptation of the Oracle Programs (the foregoing prohibition includes but is not limited to review of data structures or similar materials produced by programs). Customer shall not disclose results of any benchmark tests of the Oracle Programs to any third party without Oracle's prior written approval. Customer may not assign or otherwise transfer this license or the Oracle Programs.

2.3.8 Upon the expiry or termination of Customer's license to use the IFS Application Software and/or the ASFU License for whatever reason, Customer shall discontinue use of the ASFU License (including all copies thereof) and either destroy them or return them.

2.3.9 The Oracle Programs are the proprietary products of Oracle and are protected by copyright and other intellectual property laws. Customer acquires only the right to use Oracle Programs and does not acquire any rights, express or implied, in the Oracle Programs or media containing Oracle Programs other than those specified herein. Oracle, or its licensor, shall at all times retain all rights, ownership, title, interest, including patent rights and other intellectual property rights, in the Oracle Programs and media.

2.3.10 Customer will permit IFS to audit the Customers (and any permitted Affiliate's) use of the ASFU License, provide reasonable assistance in access to information in the course of such audit and permit IFS to report the audit results to Oracle Corporation.

2.3.11 The ASFU License may include some Oracle source code that is provided as part of the standard shipment, such source code shall be governed by the license terms with IFS and these terms. Third party technology that may be appropriate or necessary for use with the ASFU License is specified in the package documentation terms associated with the ASFU License and such third party technology is licensed to the Customer for use only with the ASFU License and under the terms of the third party license agreement specified in the ASFU License package documentation.

2.3.12 Customer accepts that Oracle disclaims, to the extent permitted by applicable law, Oracle's liability for (a) any damages, whether direct, indirect, incidental, special, punitive or consequential, and (b) any loss of profits, revenue, data or data use, arising from the use of the Oracle Programs. Moreover, Oracle disclaims any liability to perform any obligations or incur any liability not specifically agreed to by Oracle.

2.3.13 Oracle Corporation shall be designated as a third party beneficiary for the purposes of the license terms with IFS and these terms.

3. SUPPORT AND MAINTENANCE

3.1 Subject to as specified in the applicable Order/Order Form and payment of the applicable fees, IFS will provide support and maintenance services to Customer for the ASFU License, including, where applicable, making available new versions of the ASFU License to the Customer on suitable data media or via suitable electronic means of transmission, in accordance with the applicable support and maintenance terms and these terms. In the event of a conflict between the aforesaid terms and conditions with respect to support and maintenance of the ASFU License, these terms will prevail.

IFS MIDDLEWARE SERVER

The IFS Middleware Server contains a third-party software product licensed to the Customer on the terms applicable to the IFS Application Software supplemented by these terms. In the event of any conflict between the applicable license terms for the IFS Application Software and these terms, these terms will prevail.

(a) Customer is granted a license to use the IFS Middleware Server for the applicable term. Any unauthorised use of the IFS Middleware Server shall constitute cause for termination of this license. Use of the IFS Middleware Server shall be permitted solely in conjunction with and within the scope of the IFS Application Software, and solely for the internal business purposes of the Customer expressly excluding all other purposes of any kind, for the internal business purposes of the Customer and its majority-owned subsidiaries (to the extent such entities remain majority-owned subsidiaries) and they agree to be bound by the terms, conditions and restrictions hereof, and provided that the Customer will remain responsible and liable for the due fulfilment, as well as any violation, of such terms, conditions and restrictions by each such majority-owned subsidiaries. Customer may permit agents or contractors (including outsourcers) to use the IFS Middleware on the Customers behalf for the Customers internal business operations. Subject to as expressly agreed by IFS in writing, for IFS Application Software modules that are specifically designed to facilitate interactions between the Customer and its customers and suppliers, the Customer may permit its customers and suppliers to use the IFS Middleware in furtherance of such interactions subject to these terms. Customer shall be responsible for its agent's, contractor's, outsourcer's, customer's and supplier's use of the IFS Middleware and compliance with these terms.

(b) All hardware on which copies of the IFS Middleware Server resides must be licensed, and the licensed cores may be divided between the servers provided the total number of licensed cores is not exceeded (by way of example between live, test and hot backup servers).

(c) Customer shall not cause or permit the reverse engineering (unless required by law for interoperability), disassembly, decompilation, translation, modification or adaptation of the IFS Middleware Server (the foregoing prohibition includes but is not limited to review of data structures or similar materials produced by programs). Customer is prohibited from publication of any benchmark tests of the IFS Middleware Server. Customer may not assign or otherwise transfer this license or the IFS Middleware Server. Customer may copy the IFS Middleware Server for archival or backup purposes, and make a sufficient number of copies for the specified use. All titles, trademarks, and copyright and restricted rights notices shall be reproduced in such copies. Upon the expiry or termination of Customer's license to use the IFS Application Software and/or the IFS Middleware Server, the Customer must destroy or return all copies to IFS.

(d) The IFS Middleware Server may include some Oracle source code that is provided as part of the standard shipment, such source code shall be governed by the terms of the license terms with IFS and these terms. Third party technology that may be appropriate or necessary for use with some Oracle programs is specified in the package documentation terms associated with the IFS Middleware Server and such third party technology is licensed to the Customer for use only with the IFS Middleware Server and under the terms of the third party license agreement specified in the IFS Middleware Server package documentation.

(e) The IFS Middleware Server is the proprietary product of Oracle and is protected by copyright and other intellectual property laws. Customer acquires only the right to use the product and does not acquire any rights, express or implied, therein or media containing the program other than those specified herein. Oracle, or its licensor, shall at all times retain all rights, ownership, title, interest, including patent rights and other intellectual property rights, in IFS Middleware Server and media. Customer will permit IFS to audit the Customers use of the IFS Middleware Server, provide reasonable assistance in access to information in the course of such audit and permit IFS to report the audit results to Oracle Corporation.

(f) Customer accepts that Oracle disclaims, to the extent permitted by applicable law, Oracle's liability for (i) any damages, whether direct, indirect, incidental, special, punitive or consequential, and (ii) any loss of profits, revenue, data or data use, arising from the use of the IFS Middleware Server. Moreover, Oracles disclaims any liability to perform any obligations or incur any liability not specifically agreed to by Oracle.

(g) Oracle Corporation shall be designated as a third party beneficiary of the license terms with IFS and these terms.

2C8 MODELING TOOL

IFS has the right to grant license to Customer on behalf of 2conciliate Business Solutions AB (hereinafter "2conciliate") for use of the 2c8 Modeling Tool (the "Software"), as further set forth in this end user license and maintenance agreement (the "EULA").

LICENSE GRANT AND OWNERSHIP

Subject to payment of the applicable price, Customer is hereby granted a nonexclusive, non-transferable and non-assignable license to use the Software, in object code, and the appurtenant end user documentation necessary for such use, in accordance with the terms and conditions of this EULA, the Order/Order Form and the appurtenant end user documentation.

All title, copyright, trademark and other proprietary rights pertaining to or arising from the Software and the documentation referred to above in this Section shall remain with 2conciliate.

Official 2conciliate Software products, 2conciliate services and all related materials are always written in English, but can be provided in other languages.

2conciliate reserves the right to add Customer's name and logo to the reference list of Software users.

LICENSE ACTIVATION AND LICENSE KEY

The Customer accepts that a customer specific license key obtained from 2conciliate is required to activate the Software license in a designated system ("License key") and that 2conciliate is entitled to register information concerning Customer's designated system, number of users and use of the Software for the purpose of administrating License key´s and its rights under this EULA. The Customer further accepts that the creation and distribution of the License key is subject to the full payment by Customer of the applicable Software price.

The Customer is responsible for the use of the License key and Software licenses activated by Customer's License key. Any additional activation of licenses under the License key shall be promptly payable by Customer in accordance with the current Software price. A license can be transferred to a new user if the reason is that the original user terminates his or her employment with the Customer. If the Customer wishes to transfer the license from one user to another for any other reason, a fee of 25% of current annual maintenance cost will be charged.

UNDERTAKINGS BY THE CUSTOMER

Without prejudice to the generality of the license granted under this EULA, the Customer undertakes the following with respect to the Software:

(a) not to make copies or reproduce or translate or adapt or decompile or in any other way create derivative products of the Software except as provided under the applicable mandatory laws or in this EULA;

(b) to maintain accurate and up-to-date records at all times of the number, location and number of users of all copies of the Software and on what equipment the Software is used and to notify 2conciliate of any amendments necessary and to provide the information to 2conciliate on request;

(c) to supervise and control the use of the Software in accordance with the terms of this EULA;

(d) to reproduce and include the copyright notice contained in or on the Software, on all and any copies made, whether in whole or in part, in any form, including partial copies or modifications of the Software made herein; and

(e) not to provide or otherwise make available the Software in whole or in part (including but not limited to applications, program listings, object code, source program listings, and source code), in any form, to other persons then included in the Order/Order Form, 2conciliate personnel or 2conciliate authorized resellers or representatives, without prior written consent from 2conciliate or as otherwise provided in this EULA or under the applicable mandatory laws.

ALTERNATION AND ADDITIONS TO THE SOFTWARE

Alternations and additions to or in connection with the Software may only be carried out by 2conciliate or 2conciliate authorized resellers or representatives and no liability whatsoever shall be accepted by 2conciliate for any alternations or additions carried out by others than 2conciliate nor for any effect on the Software.

Customizations of the Software to the extent and scope defined in the end user documentation are allowed and are in accordance with this EULA and are not in breach of the copyright of 2conciliate Software. No copyright or other intellectual property rights are affected or transferred in making the customizations. No liability whatsoever shall be accepted by 2conciliate for any customization of the Software nor for any effect may such customizations have on the Software or the support thereof.

WARRANTY AND LIABILITY

2conciliate warrants that the Software shall upon delivery and ninety (90) days from delivery substantially conform to its published specifications. Except for the foregoing, the Software is provided AS IS. This limited warranty extends only to Customer as the original licensee. The Customer acknowledges that software in general is not free of errors and agrees that the existence of such shall not constitute a breach of the EULA. Software errors are defined for the purpose of the EULA as any error in the Software that substantially affects the Software's performance under the EULA.

In no event does 2conciliate warrant that the Software is error free or that Customer will be able to operate the Software without problems or interruptions. In the event that the Customer discovers an error and notifies 2conciliate of such within three (3) calendar months of the delivery of the Software, 2conciliate shall use reasonable endeavors to correct the error, provided that the error is not due to any modification, variation or addition to the Software not performed by 2conciliate or by the incorrect use, abuse, or corruption of the Software or by use of the Software with other software or on equipment with which the Software is not compatible.

2conciliate's obligation under above warranties shall be its sole liability and and all other representations, conditions, warranties and terms, including without limitation the quality, fitness for purpose or merchantability of the Software, whether express or implied, statutory or otherwise, are hereby excluded save to the extent that the same are not capable of exclusion at law.

2conciliate SHALL NOT BE LIABLE TO THE CUSTOMER OR ANY OTHER PARTY FOR ANY LOSS OR DAMAGE WHATSOEVER OR HOWSOEVER, DIRECTLY OR INDIRECTLY, CAUSED BY OR ARISING IN CONNECTION WITH THE SOFTWARE, ANY NEW RELEASE OF THE SOFTWARE OR THEIR USE OTHERWISE, EXCEPT TO THE EXTENT TO WHICH IT IS UNLAWFUL TO EXCLUDE SUCH LIABILITY UNDER THE APPLICABLE LAW. NOTWITHSTANDING THE GENERALITY OF THE AFORESAID, 2conciliate SHALL NOT IN ANY EVENT BE LIABLE WHETHER IN CONTRACT, TORT, BY REASON OF NEGLIGENCE OR OTHERWISE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE WHICH MAY ARISE IN RESPECT OF THE SOFTWARE, ITS USE OR ANY ITEM OR SERVICE PROVIDED OR IN RESPECT OF ANY EQUIPMENT OR PROPERTY USED IN CONNECTION WITH THE SOFTWARE, OR FOR LOSS OF PROFIT, BUSINESS, REVENUE, GOODWILL OR ANTICIPATED SAVINGS, AND SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES EXCEPT AS EXPRESSLY PROVIDED IN THIS EULA.

The Customer shall be responsible for taking back-up copies of its data and data files and verifying the functionality of such back-up copies. 2conciliate shall not be liable for the loss of, damage to or alteration of data or data files of the Customer due to any cause and the resulting damage and expenses incurred, such as expenses based on the re-creation of data files.

Except for any liability of 2conciliate not able to be excluded at law, the liability of 2conciliate shall not exceed fifty percent (50%) of the net amount actually paid to 2conciliate in respect of the supply of the particular Software or services, which gave rise to the liability in question.

IPR

2conciliate warrants that the Software does not infringe on any third-party rights, including patents and copyrights of any kind. This warrant is not valid for any graphical changes, modifications, alterations, translations or other changes initiated by the customer.

2conciliate shall indemnify the Customer for any claims finally settled in court as well as legal expenses in connecting to the processing of cases regarding infringement of third-party patents, copyrights or other intellectual property rights relating to the Software.

2conciliate shall be notified immediately when claims are submitted of the abovementioned nature, and 2conciliate shall be entitle to take legal actions at own expense, or settle any case out of court in connection with such alleged infringements. 2conciliate shall be given the right to choose legal actions and control the legal process. The absence of the above stated notification, or/and the Customer does not take actions decided by 2conciliate, all rights to indemnification will be void. 2conciliate shall be entitled to either obtain the right of continued use of such IPRs, or to make program changes to the effect that such infringements discontinues, or to terminate license with immediate effect and to return all fees paid by the Customer, which is the exclusive remedy in this effect.

TERM AND TERMINATION

This EULA shall be effective as agreed in the applicable Order/Order Form and for the applicable term specified therein. The license will be subject to co-termination if the IFS Application Software license terminate for any reason.

Without prejudice to other rights or remedies possibly available, either party may by notice in writing terminate this EULA with immediate effect if the other party is in breach of its obligations under this EULA and either that breach is incapable of remedy or the defaulting party shall have failed to remedy its breach within one (1) calendar month after receiving written notice requiring it to remedy that breach.

2conciliate may furthermore terminate this EULA with immediate effect if (a) the Customer becomes incapable to meet its debts as they fall due, (b) the Customer suspends its business, (c) liquidation, bankruptcy, winding up, or reorganization proceedings against the Customer or its assets have been petitioned for or initiated, (d) the Customer proposes or undertakes a debt arrangement with its creditors or anything equivalent in effect, or (e) the Customer applies for or consents to the appointment of a receiver or trustee of a substantial part of its assets. In the event this EULA is terminated, the Customer shall return the Software and any new releases thereof and all documentation and materials related thereto or certify to 2conciliate that such has been expunged from the Customer's systems and destroyed.

SOFTWARE UPDATING AND SUPPORT

§1. Update service

2conciliate provides the Customer against payment of the annual fee (Update and support Fee) certain Software updating (Update service) to the Software to which the Customer is entitled under this EULA. This Section defines the terms under

which the Software updating is provided to the Customer. All the applicable terms and conditions of this EULA shall apply to the Software updating.

§2. Updates

Updates of the Software shall be provided by 2conciliate commencing on the effective date of the Customer's purchase of the Update service.

§3. Update Term, Renewal and Termination

The initial period for the Update service is for the remainder of the current year from the commencement date and possible subsequent years as shown in the invoice for the order. At the end of this first period the Update service is automatically extended for another twelve (12) consecutive calendar months unless one of the parties thereto gives written notice of intention not to renew the Update service at least 90 days before the end of the then current period.

Unless the Update service is properly terminated as stated above, Customer shall promptly pay the total annual Update Fees, according to the at present time valid pricelist, for the initial and each renewal Update Term. Payment term is 30 days net. 2conciliate may choose to assign the right to invoice the Customer for the Update Fees to its authorized reseller or representative. 2conciliate may choose to annualize such update terms in future periods such that all agreements between the Customer and 2conciliate will have a common anniversary date. The Update Fee will be prorated to reflect any period different than one year. 2conciliate shall be entitled to adjust the annual Update Fee by notifying the Customer of the change in writing at least one-hundred-and-twenty (120) days before the expiration of the then current Update Term. 2conciliate agrees to provide Update service for the Software for a term of one (1) year from the Effective Date of the purchase of the Update service, as follows:

During the Update Term, 2conciliate shall supply the Customer with all Updates, defined as error corrections, modifications, enhancements, patches, fixes, alterations, or revisions to the Software and Documentation at no additional cost or charge, exclusive of reasonable charges for shipping and handling. The Customer is required to install any Updates to its continued use of the Software within 18 month of release. Releases older than 18 month are not supported.

§4. Versions

2conciliate agrees to provide Versions of the Software in a timely fashion. The version is numbered according to following.

- First number is called ”Major” and consists of a big change in functionality and/or user interface.

- Second number is called ”Minor” and consists of new functionality and changes that requires updating the server installation.

- Third number is called “Maintenance” and consists of bug-fixes which do not affect the server installation.

2conciliate shall be entitled to adjust the routines at any time. If routines are changed a notice shall be communicated at www.2c8.com.

During the Update Term, the Customer will give 2conciliate a written notice of any deficiency or performance dysfunction in, to or with the Software ("Error Notice"). In conjunction with an Error Notice, the Customer will provide the following data where necessary:

(a) the operating conditions under which the defect/dysfunction occurs (including the specific hardware/software configuration);

(b) a description of what occurs versus what should have occurred;

(c) a representative example of inputs for repeating and analyzing the problem.

Notifications shall be made according to routines specified in the Order/Order Form.

§5 Support

The customer has right to support. Support is available during 2conciliates local office hours, 9.00 am to 12.00 pm and 1.00 pm to 4.00 pm (CET + 1), except local public holidays. Support shall be addressed to 2conciliate by report forms available at www.2c8.com or mail support@2c8.com.

§6. Other services

The Customer will be responsible to pay 2conciliate's normal charges and expenses for time or other resources provided by 2conciliate for installation, including but not limited to, technical guidance, compability analyzes and customized instructions.

§7. Fees and expenses

The Customer shall contact 2conciliate or 2conciliate's authorized resellers or representatives for current fees, costs and expenses.

During the applicable Update term (as referenced in §3), the annual Update Fees will be subject to annual revision, in accordance with Statistics Sweden's Labour Cost Index for non-manual workers for information and communications companies, category "J" (the "LCI-J") to be calculated as follows: 100 % of the annual Update Fees shall be multiplied with the recorded change in LCI-J obtained by comparing the LCI-J for the first quarter each year with the corresponding index in respect of the previous year. The first quarter of the year in which the Update Service agreement was concluded by the Customer shall be the base quarter. The revised Fees will be applied from the next applicable due date of the annual Update Fees.

§8. Warranty and liability

Customer's rights and obligations, including Customer's limited warranty rights, concerning the use of any Builds and Versions (or any other programming provided by 2conciliate, regardless of its form or purpose) shall be subject to, and as provided in, this EULA.

BING MAPS

Bing Maps is a third-party software product provided by Microsoft Corporation. IFS is an authorised reseller of Bing Maps.

These terms are supplemental to the IFS Application Software license terms between IFS and Customer and contains additional Terms of Use ("TOU") regarding Microsoft Bing Maps (the "Services"). The term of the use right provided herein shall be as specified in the applicable Order/ Order Form.

Provided the Customer has a valid and current subscription for Bing Maps Customer email support is available direct from Microsoft at Bing Support (https://support.discoverbing.com).

Definitions.

Unless otherwise defined herein, the following terms shall have the meanings set forth below:

"Asset" means one of any of the following classes: vehicle, device or other mobile object.

"Bing Maps AJAX Control API" means the Bing Maps Java Script API that enables developers to create Web sites and mobile Company Applications with imagery and location functionality, as described in greater detail in the SDKs.

"Bing Maps iOS Control API" means the Objective-C control that enables developers to embed maps directly into native iOS Company Applications, as described in greater detail in the SDKs.

"Bing Maps Platform APIs" means collectively the following APIs: Bing Maps AJAX Control API, Bing Maps iOS Control API, Bing Maps REST Services API, Bing Maps Silverlight Control API, Bing Maps Silverlight Control for Windows Phone API, Bing Maps SOAP Services API, Bing Maps Windows Presentation Foundation Control API, and Bing Spatial Data Services API, including any successors or future versions of such APIs, and any other Bing Maps Platform APIs that Microsoft may offer via the SDKs.

"Bing Maps REST Services API" means the services that enable the use of REST URLs to perform tasks such as creating a map with pushpins, geocoding an address, retrieving imagery metadata or calculating a route, all as part of Company Applications, as described in greater detail in the SDKs.

"Bing Maps for Windows Store Apps API" means the programmable control that enables developers to create immersive Windows Apps Company Applications for Windows offered through the Windows Store, as described in greater detail in the SDKs.

"Bing Maps Silverlight Control API" means the programmable control that enables developers to create an immersive mapping experience with Silverlight in Company Applications, as described in greater detail in the SDKs.

"Bing Maps Silverlight Control for Windows Phone API" means the programmable control that enables developers to create immersive mapping experiences with Silverlight in Company Applications on Windows Phone, as described in greater detail in the SDKs.

"Bing Maps SOAP Services API" means the programmable SOAP services that enable developers to integrate maps and imagery, driving directions, distance calculations and other location intelligence into Company Applications, as described in greater detail in the SDKs.

"Bing Maps Windows Presentation Foundation Control API" means the programmable control that enables developers to integrate Bing Maps into Company Applications that use Windows Presentation Foundation, as described in greater detail in the SDKs.

"Bing Spatial Data Services API" means the services that enable the use of REST URLs to geocode and reverse-geocode large sets of spatial data and to create and query data sources in Company Applications, as described in greater detail in the SDKs.

"Company Application" means the IFS Application Software.

"Content" means the maps, images and other data and third party content that Customer is authorized to access via the Services.

"SDKs" means the software development kits applicable to the Services, located here, including all updated and replacement development kits.

"Bing Services" means, the Bing Maps Platform APIs to be provided by Microsoft.

General Restrictions.

The Customer may not:

(a) Upload any content to the Bing Services, or use the Bing Services to display or perform in your Company Application, any content:

· for which the Customer does not have all necessary permissions from the copyright holder(s);

· which includes nudity or is obscene, indecent, pornographic or libellous;

· which is intended to exploit minors in any way;

· which incites, advocates, or expresses hatred, bigotry, racism, or gratuitous violence; or

· which is intended to threaten, harass, stalk, defame, defraud, degrade, victimise, or intimidate an individual or group of individuals for any reason, including on the basis of age, gender, disability, ethnicity, sexual orientation, race, or religion, or to incite or encourage anyone else to do so.

(b) Copy, store, archive, or create a database of the Content, except that geocodes may be stored locally only for use with your Company Applications.

(c) Exceed a total of 1,000,000 batch geocode entities non-billable transactions or 10,000,000 non-billable transactions total using the Bing Spatial Data Services API in any 12 month period (all transactions above either of these limits will be billable).

(d) Use Content, including geocodes, other than via an authenticated call to the Bing Services and/or in conjunction with a Bing Map.

(e) Present or alert an end user to individual manoeuvres of a route in any way that is synchronised with the end-user's sensor-based position along the route (e.g. turn by turn navigation that tracks end-user's position using GPS and communicates a manoeuvre as the end-user approaches the location for such manoeuvre).

(f) Change, obscure, or minimise any logo, trademark, copyright or other notice of Microsoft or its suppliers, or digital watermarks in the Content; except that we may make alternative logo, trademark and copyright attribution requirements available for use with small maps or on small devices; if available you will find them here.

(g) Use the Bing Services for business asset tracking, fleet management, or dispatch including, without limitation, to monitor or track the location or movement of Asset(s), including to provide guidance based on the position or routing of multiple objects tracked using GPS or other sensor-generated methods.

(h) Use Content that consists of points of interest data to generate sales leads information in the form of ASCII or other text-formatted lists of category-specific business listings which (i) include complete mailing address for each business; and (i) contain a substantial portion of such listings for a particular country, city, state or zip code region.

(i) Use Content other than in combination with the Bing Services and not separately.

(j) Transmit, sell, license or deliver any infringing, defamatory, offensive, or illegal products, services or materials.

(k) Violate any applicable U.S. Export Administration Regulations or end-user, end-use and destination restrictions issued by U.S. and other governments. The Services are subject to U.S. export jurisdiction.

(l) Use the Bing Services in any way that threatens the integrity, performance or reliability of the Bing Services including performance or stress testing, or in any manner that works around any technical limitations in the Bing Services; except that you may test the performance of the Bing Services provided such testing is not at levels above Company's peak performance levels during the prior three (3) months.

(m) Syndicate, redistribute, resell or sublicense access to the Bing Service or Content on a standalone basis, unless specifically allowed in your Bing Maps Agreement.

(n) Falsify or alter any unique referral identifier in, or assigned to, a Company Application, or otherwise obscure or alter the source of queries coming from a Company Application.

(o) Reverse engineer, decompile or disassemble the Bing Service, except and only to the extent that applicable law expressly permits, despite this limitation.

(p) Integrate road maps from the Bing Service with road maps supplied by any third party. You may not replace aerial imagery from the Bing Service with imagery supplied by any other mapping platform. Notwithstanding the foregoing, you may overlay aerial imagery that you have the rights to use, provided that such imagery does not substantially replace the base aerial imagery provided by the Bing Service. You may incorporate various data layers of types not available through the Bing Service, in the Company Applications (for example, demographic or school location data). You may combine or overlay Ordnance Survey's United Kingdom mapping data or data derived from Ordnance Survey's United Kingdom mapping data (but not Ordnance Survey roads data) with the Bing Service, provided that you have procured all such rights to the Ordnance Survey United Kingdom mapping data, that such use of the Ordnance Survey United Kingdom mapping data with the Bing Service is consistent with your Ordnance Survey license, and that you indemnify Microsoft for such use.

(q) Use bird's eye aerial imagery (if it is made available through the Bing Maps Platform APIs) to reveal latitude, longitude, altitude or other metadata.

(r) Download, print, distribute, transmit or manipulate the bird's eye imagery, or offer others that ability, through your Company Application.

(s) Allow use of bird's eye imagery of the United States, Canada, Mexico, New Zealand, Australia, and/or Japan by a government entity.

(t) Use Content from Ordnance Survey for non-publicly available Company Applications.

(u) Use the Bing Service or Content with a vehicle's dashboard, or a device connected to a vehicle's dashboard, systems or sensors, except that the device may be connected to the vehicle power source for charging purposes.

Additional restrictions may apply to use of particular Content or functionalities, as set forth in the SDKs from time to time.

TRAVEL MATRIX

The Hierarchical Travel Matrix Data software incorporates a third-party software product ("TomTom Products"), including data, software and documentation provided to IFS by TomTom.

In addition to IFS Application Software license terms, the Customer ("End User" or "Licensee") agrees to observe the following EULA terms with respect to the TomTom Products ("Licensed Products") and the related application authorized by IFS under the applicable Order:

1. General

1.A The use of the Licensed Products is restricted for Customer's own internal business use and not for resale, distribution, sublicense or commercial use.

1.B Customer acknowledges that the Licensed Products are the confidential information of TomTom. Any unauthorised disclosure of the Licensed Products to third parties shall be prohibited.

1.C The unauthorised copying of the Licensed Products as well as the removal or obscuring of any copyright, trademark notice, or restrictive legend, shall be prohibited.

1.D TomTom shall have the right to audit the Customer for the purposes of these EULA terms.

1.E The covenants and obligations undertaken by Customer herein are intended for the direct benefit of TomTom and may be enforced by TomTom directly against the Customer.

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1.G Customer shall not use the Software to provide competitive information about TomTom or its products to third parties.

1.H The Software may not be used for in-flight navigation or in connection with any high risk systems, devices, products or services that are critical to the health and safety or security of people and property.

1. I Customer shall not use the Software to create (or assist in the creation of) a digital map database. A "digital map database" means a database of geospatial data containing the following information and attributes: (x) road geometry and street names; or (y) routing attributes that enable turn-by-turn navigation on such road geometry; or (z) latitude and longitude of individual addresses and house number ranges.

1.J In the event that any Customer is a government entity, the following shall apply:

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2. Specific conditions relating to certain products:

A. Additional provisions for data of Ireland. Customer is prohibited from using the data of Ireland in any printed, published form to be distributed freely or sold to the public.

B. As of the Effective Date, the following restriction applies to the Post Canada FSA layer and Canada 6-digit layer: The 6-digit alpha/numeric Canadian Postal Codes contained in any Licensed Product cannot be used for bulk mailing of items through the Canadian postal system. Furthermore, the 6-digit alpha/numeric Canadian Postal Codes must be wholly contained in the Authorized Application and shall not be extractable. Canadian Postal Codes cannot be displayed or used for postal code look-up on the Internet, nor can they be extracted or exported from any application to be utilized in the creation of any other data set or application. Notwithstanding the above, Customer may optionally correct or derive Canadian Postal Codes using the Software, but only as part of the address information for locations (e.g.: of delivery points and depots) that have been set up in the Software, and optionally extract data for fleet management purposes.

C. Additional provisions with respect to TomTom Traffic Licensed Product: Customer specifically agrees that it shall not: (i) store the data for more than twenty-four (24) hours on its servers; (ii) broadcast or make TomTom Traffic Licensed Product available except to authorized End Users; and (iii) use the feed or information received via the feed for historical data purposes (including but not limited to collection or analysis).

D. Additional provisions with respect to the Speed Profiles, TomTom Traffic, and any other traffic related Licensed Product: Neither the Data nor the Licensed Products such as Speed Profiles or TomTom Traffic or any derivatives thereof shall be used for the purpose of enforcement of traffic laws including but not limited to the selection of potential locations for the installation of speed cameras, speed traps or other speed tracking devices. With regards to Speed Profiles, End User acknowledges and agrees that the actual speeds may not reflect the legally imposed speed limits.

3. Additional TomTom third party provisions

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TOMTOM REAL TIME TRAFFIC DATA PRODUCTS

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Licensed Products from public disclosure and to consider the Licensed Products exempt from any statute, law, regulation, or code, including any Sunshine Act, Public Records Act, Freedom of Information Act, or equivalent, which permits public access and/or reproduction or use of the Licensed Products. In the event that such exemption is challenged under any such laws, this agreement shall be considered breached and any and all right to retain any copies or to use of the Licensed Products shall be terminated and considered immediately null and void. Any copies of the Licensed Products held by You shall immediately be destroyed. If any court of competent jurisdiction considers this clause void and unenforceable, in whole or in part, for any reason, this agreement shall be considered terminated and null and void, in its entirety, and any and all copies of the Licensed Products shall immediately be destroyed.

2. Specific conditions relating to certain products:

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IFS Customer Engagement (IFS CE) - WhatsApp Social Media Channel -Terms of Use

In order to activate the WhatsApp social media channel customer agrees to the terms set out below. Customer understands and agrees that data collected in data collection form on IFS Customer Engagement Administrator Portal will be retained by IFS and passed to Twilio. The data will be used by both parties to enable and maintain the API. Twilio reference that use will be in accordance with Twilio Privacy Policy. IFS reference that use will be in accordance with Privacy, Cookies & GDPR | IFS
This information will also be passed on to WhatsApp (owned by Facebook).
Terms:

- Customer understands that the WhatsApp social media channel is only available through certain authorised providers. IFS works with Twilio to enable WhatsApp for IFS Customer Engagement utilising the Twilio API for WhatsApp ("API").
- IFS Customer Engagement customers who wish to utilise API must have and retain a Facebook Business Manager account. To activate such account, customers must arrange through Facebook directly, not through IFS or Twilio.
- You will limit the use of your WhatsApp Business Account ("WABA") to your business. You are not entitled to swap or gain access to WABAs that are not created for your business. You will not permit access by government authorities or on behalf of third parties that represent a government authority without written approval from WhatsApp.
- In order to use the API you accept the WhatsApp Client Terms and you will accept such terms in the manner required by Twilio. A copy of the WhatsApp Client Terms will be provided to you by Twilio at the time of registering. You are required to complete the WhatsApp Terms of Service by completing a separate Google Form provided by Twilio. Completion of the form and acceptance of the terms is mandatory to enable WhatsApp through IFS CE.
- IFS do not charge a fee for use or access to the WhatsApp business solution, IFS may charge for other products and services. The WhatsApp business solution is not to be used standalone from IFS CE.
- Customer understands and agrees that the content of WhatsApp communications sent through the API will be visible in IFS CE and visible to Twilio.
- Customer understands that WhatsApp and Twilio reserve the right to immediately limit, suspend or terminate your access to the WhatsApp business solution if you are found to be violating their terms of service and WhatsApp reserve the right to suspend or terminate the WhatsApp business solution at any time. If so terminated, the API will no longer be available to Customer and Customer will not be permitted to use the WhatsApp social media channel. IFS shall not be liable, and disclaims any liability for, any such limitation, suspension or termination.

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