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## to AI Powered Planning & Scheduling Optimization

IFS provides the cutting-edge tools that today's Utilities need to plan, adapt, and optimize in real-time.

With ClickSoftware Field Service Edge (FSE) reaching its End-of-Life on December 31st, 2026, it's crucial to plan ahead. By transitioning to IFS, utilities can increase productivity by up to 20% and reduce travel time by 30%, all while meeting the challenges of a decentralized, renewable energy-driven future. This transition impacts your business and your valued customers. At IFS, we're more than just a software provider; we're your partners in success...

### Scalability



Unmatched optimisation of high volume scheduling problems

### Speed



We are demonstrably faster at creating optimised schedules

### Quality



High quality schedules that are based on service margin, not just service revenue

### Real-time



Continuous optimisation as opposed to batch based scheduling

### WISE



An advanced predictive analytics tool that helps forecast future capacity scenarios

## With IFS you'll gain so much more...

**+81%**

SLA compliance

**+10%**

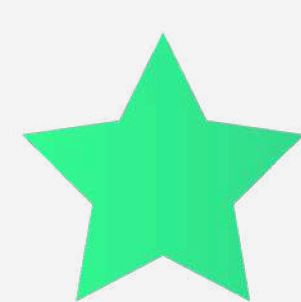
Improved first-time fix rate

**+24%**

Jobs per day

**99%**

Scheduling Optimization



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to working with the the only  
Customers' Choice for FSM

By moving to IFS, you'd be working with the **only** vendor recognized as a Customers' Choice for 2024 Field Service Management category on Gartner® Peer Insights™. Overall, IFS reviewers gave us a 4.6 out of 5 as of 30 April 2024 based on 53 reviews.



## Don't just take it from us...

"Product can be configured for a feature-rich usability, and FSM and PSO combination covers and end-end aspect of the business."

Project Manager - Energy and Utilities

"IFS Field Service is a highly robust product that has been seamlessly integrated into our system landscape."

Manager, Project Manager - Energy and Utilities

"Committed for success"

IT Manager, Telecommunication Organization

"PSO at the core of our successful business"

Manager Service Platforms, Transportation Organization

We have transitioned 22 Click Software customers to IFS, over a third of those were Utilities organizations.

That's over **100,000** engineers who are now using IFS and operate on average with **15-20%** greater productivity and a **30%** reduction in travel time



And now you're one click away, from finding out more

