

# Cloud services for ITAR



Enhanced support to manage your International Traffic in Arms Regulations (ITAR) compliance objectives.

## Operational and physical isolation to support ITAR compliance obligations

If your company is subject to International Traffic In Arms Regulations (ITAR) export controls, it is also responsible for the operational compliance of any cloud-based services used.

When data or software is uploaded to the cloud, or transferred between users, you, not the cloud provider, remain the “exporter” and continue to carry responsibility for compliance.

To support maintaining compliance to meet your ITAR obligations, cloud services are now available with optional enhanced service controls. By choosing this option, your broader ITAR goals for operational and physical isolation can be met in the cloud.

The service is compatible with all products supported by cloud services, including IFS Applications and IFS Field Service Management.

## Ignoring ITAR: Penalties

Overlooking the ITAR safeguards or neglecting compliance has serious consequences. Civil penalties can be \$500,000 per violation; criminal penalties reach to \$1 million per violation, with a prison term of up to 20 years.

## Business benefits

Using a dedicated operations team based in the United States, and running on the Microsoft Azure Government Cloud platform, cloud services can help you support compliant business operations under ITAR.



**Minimize the risk and cost of ERP, EAM and Service Management profits**  
Managing enterprise software subject to ITAR yourself on-premise, or managing your own cloud deployment, demands costly specialist expertise and US persons. Cloud services for ITAR remove many of these headaches and overheads.



**Run compliant workflows in the cloud**  
Let IFS support your ITAR obligations. By monitoring and maintaining your IFS ERP environments with an enhanced security cloud hosting and operations model, IFS underpins your ability to meet your compliance objectives for ITAR workflows.



### Trust secure, compliant US datacenters

Cloud services for ITAR make use of the Microsoft Azure Government Cloud platform. This sovereign US cloud, trusted by federal, state and local government entities, comprises physically-isolated US datacenters and networks operated by screened US persons. Microsoft Azure Government Cloud provides the highest level of security and regulatory compliance.



### Prepare for new overseas markets

If you are expanding into US markets, perhaps supplying US defense or government customers, or are based overseas but have North American subsidiaries, Cloud service for ITAR supports your objectives to achieve compliant workflows.



## Cloud services for ITAR provide a scope of supply to support your own ITAR compliance requirements.

### Highlights include:

#### **Cloud services ITAR operations personnel**

For software hosted and managed by IFS, we appoint experienced, dedicated IFS personnel for key roles – for example as IFS Export Control Manager and IFS Global Export Control Manager.

#### **Documented operations, policies and procedures**

IFS ensures applicable internal ITAR-specific measures and controls are in place – such as an Export Control Policy, Export Control Procedure and Technical Control Plan.

#### **ITAR-trained and aware IFS staff**

All IFS North America staff receive specialized ITAR awareness training. In addition, staff who directly engage with Cloud services for ITAR undergo rigorous policy and procedure training to satisfy the high standards of the ITAR controls.

#### **Risk assessments**

Quarterly internal reviews and audits by the IFS Export Control Manager assess and mitigate operational risk.

#### **Installations in Microsoft Azure Government**

The Microsoft Azure Government Cloud platform supports the security and compliance requirements of the ITAR measures.

#### **Restricted access**

Supporting ITAR compliance regulations, any access by IFS staff to customer environments is restricted to eligible US persons only.

#### **ITAR workflows and the Microsoft Azure Government Cloud**

Running on the Microsoft Azure Government Cloud platform, Cloud services for ITAR help to support key ITAR compliance objectives:

#### **Location**

Azure Government is hosted in datacenter regions limited exclusively to Azure Government customers in the Continental United States

#### **US Persons**

Azure Government is operated by screened US persons

#### **Assurance**

Azure Government offers additional contractual commitments regarding the location of stored data, as well as limitations on the ability of Microsoft personnel to access such data subject to ITAR

IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, build and maintain assets, and manage service-focused operations. The industry expertise of our people and solutions, together with a commitment to delivering value to every one of our customers, has made IFS a recognized leader and the most recommended supplier in our sector. Our team of 4,000 employees and growing ecosystem of partners support more than 10,000 customers around the world.

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