

IFS Unified Support Service for ITAR



Operational and physical isolation to support ITAR compliance regulations

IFS Unified Support for ITAR is your gateway service to maintaining the highest standards of compliance while leveraging the full potential of IFS' products and services.

Legal Obligation

If a company is subject to International Traffic in Arms Regulations (ITAR) export controls, it is also responsible for the operational compliance of any cloud or software maintenance services it uses.

This means whenever data or software is transferred or uploaded to the Cloud or external systems, the onus of compliance rests with you the exporter.

Overlooking the ITAR safeguards can have serious consequences. Civil penalties can reach up to \$1.2 million per violation; criminal penalties reach \$1 million per violation or a prison term of up to 20 years, or both.

IFS Unified Support for ITAR

To support IFS customers in maintaining the necessary compliance to meet their obligations, IFS Unified Support for ITAR provides a premium service with enhanced service controls. By choosing this service offering, your broader ITAR operational and physical isolation goals can be met using IFS' Cloud and software services.

IFS Unified Support for ITAR benefits:



Meet compliance: Gain access to a secure environment completely isolated from non-compliant activities.



Restrict personnel: Support from IFS ITAR-trained US persons



Trusted US cloud: Utilize Microsoft Azure Government cloud platform



Safeguard ITAR-controlled data from unauthorized access

Minimize Risk and Cost

Managing enterprise software subject to ITAR yourself, on-premise, or managing your own cloud deployment demands costly specialized expertise and US personnel. IFS Unified Support for ITAR removes many of these headaches for Cloud Services customers and offers enhanced risk mitigation through our dedicated ITAR-focused support teams for on-premise and remote deployments.

US Data Sovereignty

For Cloud Services customers, IFS Unified Support for ITAR utilizes the secure Microsoft Azure Government cloud platform. This sovereign US Cloud, trusted by federal, state, and local government entities, comprises physically isolated US data centers and networks operated by screened US persons. Ensuring the highest level of security and regulatory compliance.

Scope of IFS Unified Support Service for ITAR

By opting for IFS Unified Support for ITAR, organizations gain the advantage of a secure environment with complete isolation from non-compliant activities, safeguarding ITAR-controlled data from unauthorized access and maintaining its integrity.

- **Enhanced service:** The IFS Unified Support for ITAR augments the Platinum Support services for on-premise or remotely deployed customers, and Platinum Support plus Cloud Services for IFS Cloud Services customers.
- **IFS product compatibility:** The service is currently compatible with IFS Applications 10, IFS Cloud, IFS PSO 6, and IFS FSM 6 products.
- **A dedicated operations team:** A team of ITAR-trained, US-based US persons will support the full infrastructure and software stack for IFS products to support on-premise, remote, and IFS Cloud Services customers.
- **Secure Use Place Hosting:** For Cloud Services customers, Use Place Hosting is via the Microsoft Azure Government Cloud Platform.
- **Internal ITAR controls:** Internal ITAR-specific measures and controls with internal reviews and audits are employed to assess and mitigate operational risk.
- **Restricted staff access:** Customer environments and customer information remain secure with restricted access.

Contact Us to Learn More

Contact your IFS Account Executive to learn more about your ITAR obligation and discuss your organization's needs.

- For further information, email info@ifs.com
- Contact your local IFS office
- Visit our website www.ifs.com

IFS develops and delivers cloud enterprise software for companies around the world who manufacture and distribute goods, build and maintain assets, and manage service-focused operations. The industry expertise of our people and of our growing ecosystem, together with a commitment to deliver value at every single step, has made IFS a recognized leader and the most recommended supplier in our sector.

Learn more about how our enterprise software solutions can help your business today at ifs.com.

