

IFS Cloud

Industry. Innovation. Choice.

Be your best in your Moment of Service™





Deliver your best with IFS Cloud

In a world shaped by disruption, rising costs and relentless technological change, differentiation isn't about features alone, it's about the quality of the experience you deliver at the exact moment it matters. That's the Moment of Service™: when decisions, processes and entire operations align to present your business at its best. IFS Cloud is designed to orchestrate your customers, your people and your assets so you can shift from products to outcomes, build operational resilience and create loyalty that lasts.

Built for your industry

By understanding your industry's processes, systems, and challenges, we can deliver solutions that create real value for your business.

Our unrivalled experience, which started decades ago camped outside our first customer's site, shaped our ongoing focus within the target industries we serve and means we have stayed true to our company's origins.

Today this deep industry and customer focus allows us to provide value by tackling industry-specific challenges, providing innovative and insightful solutions and supporting our customers in their business endeavors.

Industrial AI, engineered for the real world.

At the heart of IFS Cloud is Industrial AI, purpose built for mission critical industries. It brings intelligence to every layer of your operations, from planning and scheduling to asset performance, field service and customer engagement. IFS Industrial AI capabilities automate and optimize core processes, execute tasks autonomously to remove friction, and accelerate outcomes. The result is a smarter, faster and more responsible way to run your business, where uptime, safety and efficiency define success, and innovation is delivered out of the box with IFS.ai.



Each time a rig needs to stop drilling for maintenance, the cost of lost production is immense. IFS.ai is the difference in our teams spending just 10 hours every five years to change a part or spending one hour every single day to inspect it."

Kristian Mortensen
Engineer - Noble Corporation

[Read more](#)



Transforming mission critical industries



Aerospace & Defense



Energy, Utilities & Resources



Manufacturing



Construction & Engineering



Transportation



Telecommunications

[Explore Industries](#)



Deliver moments of service that really count

We know that whatever your industry, it's the moment of service that matters. IFS Cloud blends your core business activities, from supply chain and production to aftersales and support, into something greater: moments of service that delight your customers. With this in mind, IFS Cloud is built for your specific industry challenges and to make your digital transformation easier.

IFS Cloud has been developed to be a key part of your company's ecosystem, enabling increased speed-to-value through features and flexibility focused on your industry.



By choosing IFS, we are investing in a partner that not only understands our industry challenges, but also the opportunities for us to grow and deliver value to our business as we scale and develop with a newfound agility.”

Jon Stannah

Managing Director - Stannah

Whether you're looking to improve individual processes or need support for high-level strategic decision-making, IFS Cloud is designed to get you up and running and addressing your business needs straight out of the box.

IFS Cloud comes with industry-focused accelerators to help you implement more efficiently, along with Lobbies, reports and dashboards to help you better visualize your information and support decision-making.



[Read more](#)

One Platform

Class-leading capabilities

IFS Cloud is a single platform that delivers class-leading solutions across Service Management, Enterprise Resource Planning and Enterprise Asset Management.

Built to meet the needs of your business and the markets you serve, IFS Cloud delivers extensive asset, service and core business capabilities from a single platform, with solutions tailored to your industry and functional needs.

With consistent user experiences and solutions that work together out-of-the-box, our product is simple to use and configure, making it easy for you to extend and connect your software to IFS Cloud.

Seamlessly embedded into IFS Cloud, IFS Industrial AI empowers your organization with context-aware, accessible and flexible AI services, enabling smarter decision-making.

You start with the solution that fits your needs best and add new functionality as requirements change and grow without having to buy, integrate and support new products.

Deploy IFS Cloud your way, with flexibility built in

IFS Cloud is designed to fit your operational and regulatory needs while still giving you access to continuous innovation. You can run the core IFS Cloud solution in the environment that works best for your business, whether fully connected to the IFS cloud service, operating in your own infrastructure, or using a combination of both.

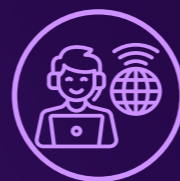
Regardless of how you deploy, you get the same functional IFS Cloud foundation. When connected to IFS cloud services, you can also consume the full breadth of IFS.ai capabilities, automatic updates, and ongoing improvements. If you choose to run certain workloads locally, you maintain control while still having the option to securely connect to cloud-delivered services where it makes sense.

IFS Cloud is also designed for portability, so that you can go from a remote location to the cloud, and from the cloud and back again. This means you aren't tied into your original residency choice and are safeguarded against changes to conditions and regulations in the future.



Cloud

hosted in our cloud, you connect to the service and we do the rest.



Remote

pre-packaged IFS Cloud software, which you operate on supported platform software, whether cloud or a remote location.



Hybrid

core components run in our cloud, while selected workloads or integrations operate on your infrastructure.

[Learn more](#)





Out-of-the-box solutions



IFS Cloud Field Service Management

IFS Cloud Field Service Management brings intelligence from IFS.ai to every service moment.

It enables and maximizes profitable, service-based revenue streams within a single platform by combining leading service management functionality, including complex asset management, scheduling optimization, and mobility. With Industrial AI, organizations can predict demand, automate scheduling, and empower technicians with intelligent insights for faster, first-time-right service.

IFS has been recognized as the only company named as a Customers' Choice in the 2025 Gartner® Peer Insights™ Voice of the Customer for Field Service Management*

IFS Cloud FSM



IFS Cloud Enterprise Resource Planning

IFS Cloud Enterprise Resource Planning (ERP) brings IFS.ai intelligence into every core business process to help you compete in a fast-paced, digital, service-driven world.

It delivers individualized offerings with best-in-class functionality across Finance, Human Capital Management, Customer Relationship Management, and Supply Chain Management. Industrial AI enhances forecasting, planning, and decision-making, driving agility and continuous improvement across discrete, process, and multi-mode manufacturing, as well as complex project and service operations.

IFS has been recognized as a Leader in the 2025 Gartner® Magic Quadrant for Cloud ERP for Product-Centric Enterprises**

IFS Cloud ERP



IFS Cloud Enterprise Asset Management

IFS Cloud Enterprise Asset Management (EAM) applies intelligence from IFS.ai to elevate every stage of the asset lifecycle.

It provides advanced tools for reliability-centered maintenance and preventive maintenance. Industrial AI improves asset health monitoring, optimizes maintenance schedules, and minimizes downtime.

IFS has been recognized as the only company named as a Customers' Choice in the 2025 Gartner® Peer Insights™ Voice of the Customer for Enterprise Asset Management***

IFS Cloud EAM



** Gartner, "Voice of the Customer: Field Service Management", Peer Contributors, 16 December 2025.

** Gartner, "Magic Quadrant for Cloud ERP for Product-Centric Enterprises", Greg Leiter, Tomas Kienast, Johan Jartelius, Denis Torii, Dennis Gaughan, October 14, 2025.

*** Gartner, "Voice of the Customer for Enterprise Asset Management", Peer Contributors, 24 December 2024.

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Industrial AI. Applied.

IFS Industrial AI keeps the world's critical operations running with purpose-built, industrial-grade intelligence trusted to run assets, operations, and services with measurable impact. It connects every process, asset, and person, helping organizations operate smarter, faster, and more efficiently. Whether you are forecasting demand, optimizing maintenance, or orchestrating complex service operations, Industrial AI works quietly within your workflows to deliver measurable outcomes where it matters most.

This is not a layer added on top. Industrial AI is built into your core operations, continuously learning from your data to predict outcomes, recommend next actions, and automate repetitive tasks so your teams can focus on higher-value work. Whether you're using IFS Cloud Services or a hybrid mix of cloud and remote systems, IFS Industrial AI is built for environments like yours.

What you can expect:

- **Industrial by Design:** Built with industry expertise at its core, delivering results where they matter most.
- **Intelligence, Everywhere:** Smart capabilities embedded directly into everyday operations, from technicians to the board room.
- **Made for People:** Digital Workers take on the repetitive work so your teams can focus on what moves the needle.
- **Fits Your World:** Connects to the systems you already use and adapts as your business grows.
- **Results You Can See:** Start fast and realize measurable impact from day one.



With Industrial AI:

88%

of executives report profitability¹

47.6%

reduction in Scope 2 emissions¹

37%

reduction in travel distances²

¹ Industrial AI's critical role in decarbonization (link: <https://www.ifs.com/en/insights/assets/industrial-ai-critical-role-in-decarbonization>)

² The Invisible resolution (link: <https://www.ifs.com/en/insights/news/industrial-ai-reaches-tipping-point>)

“

What IFS is doing today is exactly where the basis of competition is shifting. Large language models on their own aren't enough - companies need Industrial AI products that change how work gets done, not just make old processes more efficient.”

Mohammed Kandi
Global Chairman - PwC

From Embedded Insight to Autonomous Action

IFS Industrial Intelligence is applied directly across core business operations within IFS Cloud and other systems of record. It brings intelligence into service, asset, operations, logistics, and sustainability workflows, using operational context to support better decisions and more consistent execution.

Rather than operating as a separate layer, Industrial Intelligence works inside everyday processes to generate forecasts, optimize resources, detect anomalies, and surface insight where work is already happening. This includes operational intelligence that improves continuity and situational awareness, logistics intelligence that helps coordinate supply and movement, and sustainability intelligence that supports measurement, compliance, and action. The focus is not on abstract insight, but on applied intelligence that reflects real constraints and priorities. By embedding Industrial Intelligence across these domains, IFS Cloud helps organizations run core business operations more predictably, efficiently, and responsibly under real-world conditions.

IFS Loops Digital Workers operate alongside your teams, taking on routine, time-sensitive, or cross-system tasks. These autonomous agents execute complex, cross-functional work across connected systems, handling scheduling, supplier

invoicing, and project forecasting. They augment human teams, ensure every process is auditable and secure, and free people to focus on innovation, safety, and service excellence.

IFS Nexus Black is how IFS helps customers tackle problems standard AI cannot solve. It is our co-innovation and advanced solutions team, built to solve the toughest industrial challenges - those too complex, too regulated, or too high-risk for generic AI and off-the-shelf automation. Working side-by-side with customers, Nexus Black combines deep industry expertise with advanced AI, analytics, and engineering to improve operational performance. Our solutions help industrial teams increase throughput, improve first-time-fix rates, and reduce downtime - with faster time-to-value through hands-on collaboration with operators.

[Learn more about Industrial AI](#)

At IFS, Industrial AI isn't hype.

It's a responsibility, and we hold ourselves to five principles:



Purposeful: Target the pressure points. Solve the problems that actually move operations forward.



Auditable: If it can't be traced, tested, or defended, it isn't deployed.



Explainable: Trust comes from clarity. People need to understand the "why" behind every recommendation.



Repeatable: Impact should scale across plants, fleets, networks, and every mission-critical operation.



Valuable: Measure success in uptime, safety, efficiency, and profit. Never in vanity metrics.



Seeing IFS's agentic AI and digital workers turn all that data into real, preventive insight is incredible. Instead of relying solely on human experience that rotates on and off rigs, we can finally surface the right answers at the right time, predict failures before they happen, and keep these assets running safely and efficiently. It's amazing to see what's now possible."

Jason Moffat

VP and CIO - Noble Corporation



Embedded innovation, built for change

IFS Cloud is built on a single technology platform that brings innovation and work-enhancing experiences to life for your business.

Intuitive user experiences, the ability to connect and extend using 100% open APIs, intelligent process automation, artificial intelligence (AI), machine learning (ML) and optimization, reporting and analytics capabilities, are all applied directly throughout IFS Cloud, from the same platform. This provides consistency regardless of how many functional capabilities in IFS Cloud you use.

The platform also provides full support for your solution lifecycle, along with the security and reliability you need to trust IFS Cloud to run your business.

- ✓ One Platform
- ✓ Deep Industry Functionality
- ✓ Embedded Intelligence
- ✓ Open & Connected
- ✓ Your Residency Choice



IFS Cloud will provide us with the single platform that we knew was necessary to properly support our entire manufacturing and production cycle, ultimately helping us deliver better value to our customers and to build resiliency and agility into our business”

Klaus Cierocki
CEO - ZwickRoell

User access



Industrial AI experience (IFS.ai Copilot, IFS Loops Digital Workers, Predictions, Forecasting, Simulations, etc)

Extend, Connect, Integrate
iPaaS/ESB | Low code/No code |
RPA/BPA

Open APIs and Events

Aerospace &
Defense

Construction &
Engineering

Energy, Utilities
& Resources

Manufacturing

Transportation

Telecommunications

Enterprise Resource
Planning

Enterprise Asset
Management

Service
Management

IFS.ai : Simulation | Planning & Scheduling | Optimization | Forecasting | Anomaly Detection
Pre-trained ML | Recipe ML | Generative AI/LLM | AI Governance

Data : Business Rules | Business Data | Documents & Content | Process Telemetry | Interaction Telemetry | IoT, Sensor & Streaming | 3rd party

Platform and infrastructure : Cloud | Remote

Welcome to a world of delightful experiences

Whether it's a mass market app on a smartphone or a business system dashboard on a desktop, it's people who use software. The user interface design, and the resulting user experience, are fundamental to how effectively we interact with, use and adopt technology.

When tools are effective and easy to use, people adopt them faster and work together better, which improves engagement and performance. This helps you respond to end customers quickly and efficiently, and surfaces the information you need to deliver on your promises.

The IFS Cloud user interface helps you work and do business more efficiently. It feels and operates like the best consumer software but is designed to perform in complex scenarios and large, data-rich enterprise industrial environments.

IFS Cloud is intuitive to use and can be easily configured to display the information most relevant to each user. Only you know what's most important in any given workflow. With IFS Cloud you can bring that information to the foreground, helping you prioritize your workload and combine insight with action on any device.

“

Having worked in other companies with other well-known software, I find that the IFS solution is more user-friendly than those I used previously.”

Jérémy Derome,
Secretary-General, HYDRO LEDUC

[Read more](#)





Responsive by design

IFS Cloud is browser-based and responsive, so it automatically adapts to your current environment, whether that's a large desktop monitor, laptop, tablet or mobile phone. It provides a seamless transition from one working environment to another, and individually optimized versions ensure the clearest possible display on the device you're currently using.

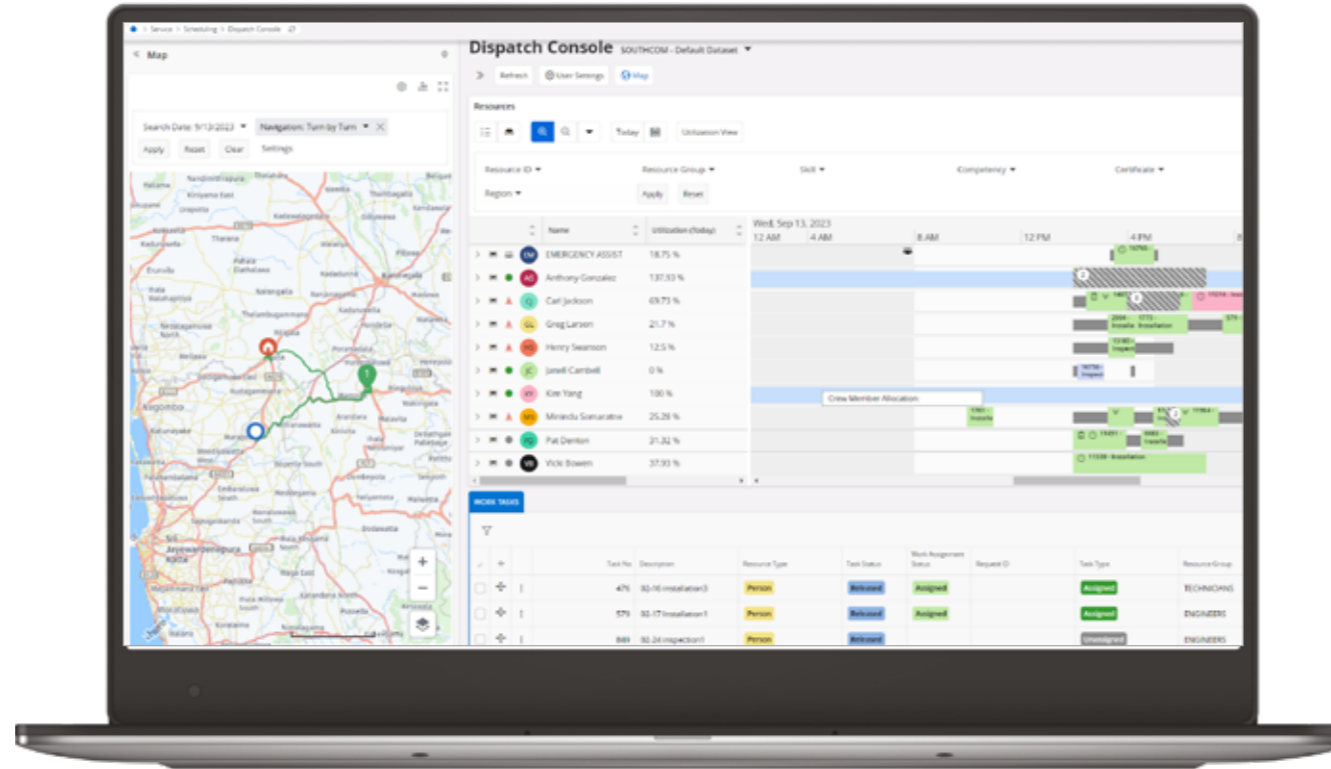
Much work has gone into applying this effectively to often complex, multi-layered business processes. A consistent interface also ensures you can easily move between parts of IFS Cloud and quickly understand related dependencies.

You can use IFS Cloud in browsers on Windows, Mac, Android and Apple mobile devices.

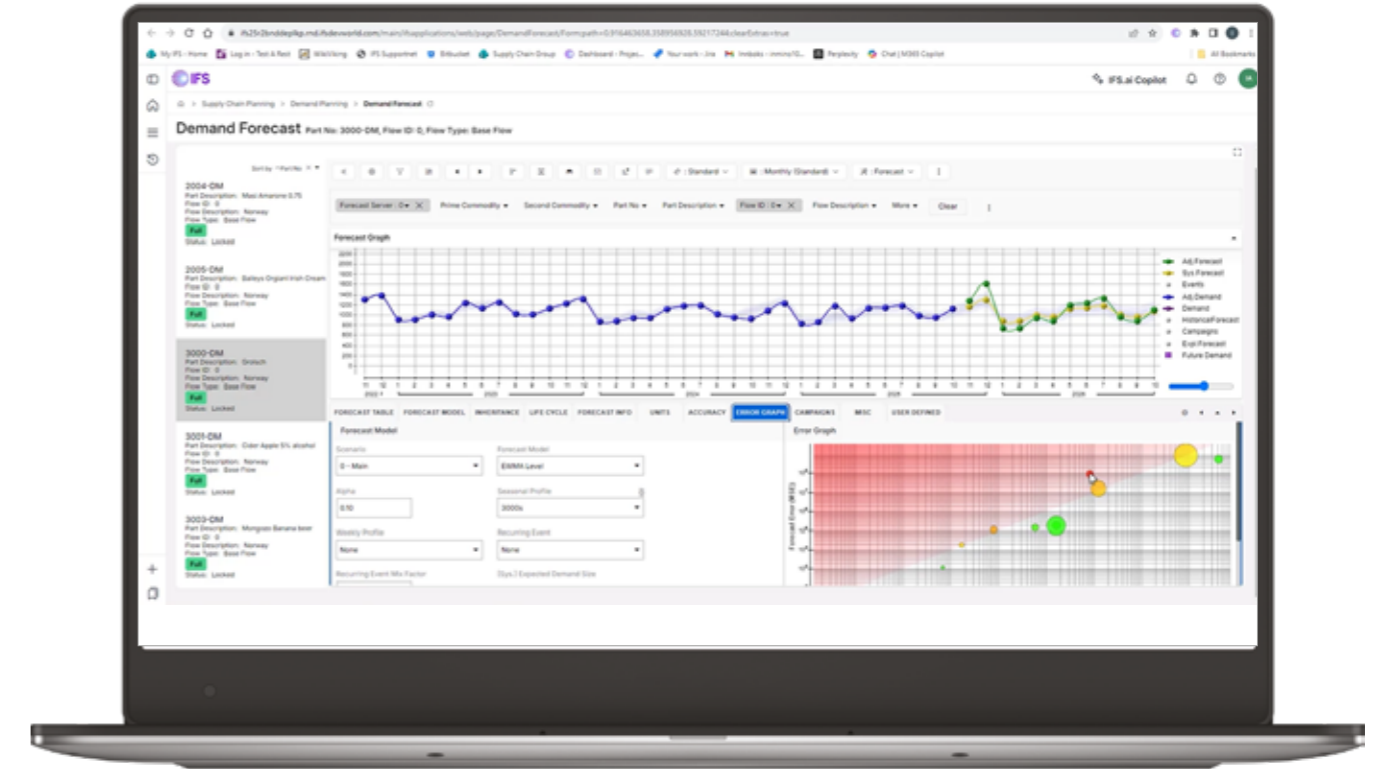
Make it your own

As businesses become increasingly connected through processes performed collaboratively with suppliers, customers and subcontractors, there's a growing need for core business applications to represent and support the business brand.

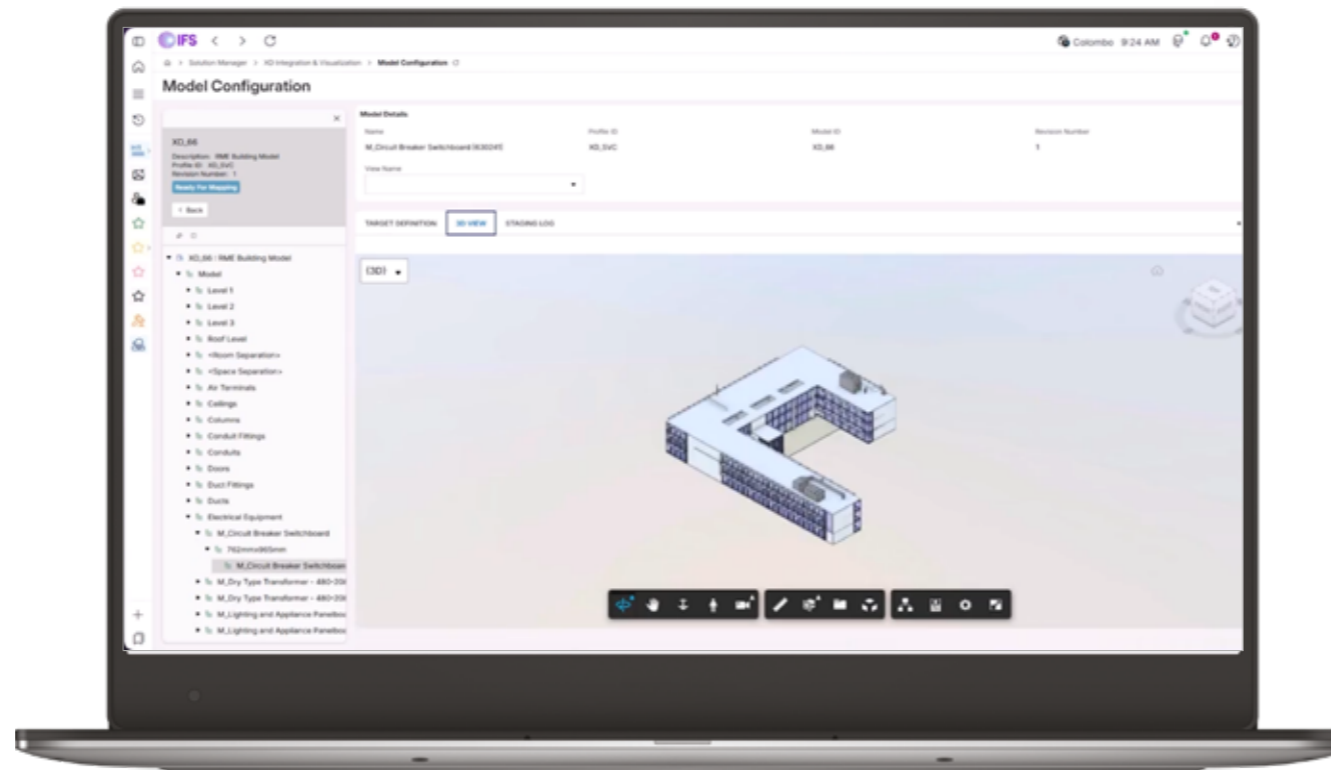
IFS provides B2B solutions out of the box, including B2B sales, procurement, service, subcontracted manufacturing, and document management. IFS Cloud offers the capability to brand key items like colors and logotype, so your brand is reflected in contexts such as when a service engineer presents the application to the customer for signature, as well as in the B2B solutions



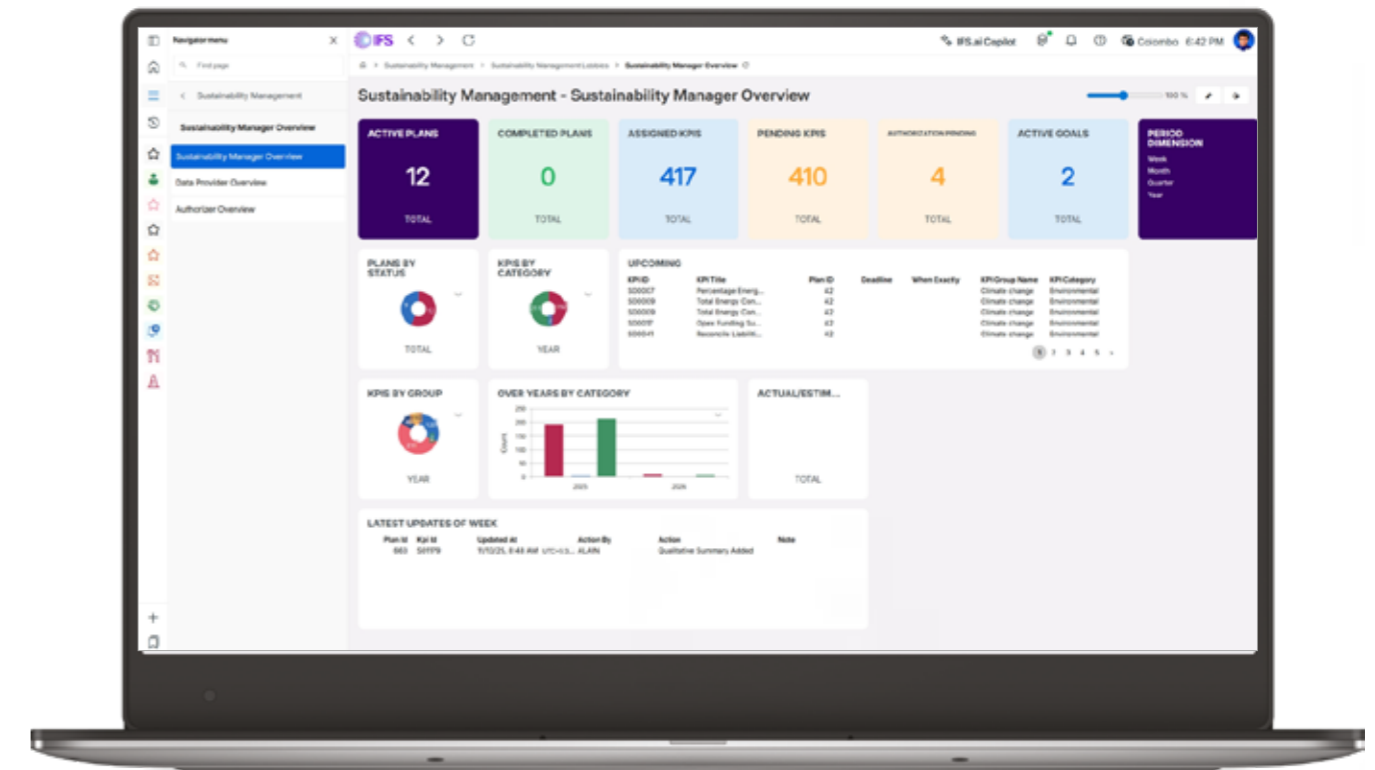
Field Service Management



Enterprise Resource Planning



Enterprise Asset Management



Industrial Sustainability



Native apps for when you're on the go and offline

IFS Cloud's responsive design brings the best of IFS Cloud to the environment you're in. But when you need to tightly integrate with device hardware or don't have access to an internet connection, we offer targeted offline-capable mobile apps for field service, maintenance, CRM, time and expense reporting, approvals, warehouse data collection and more.

Always see and know your priorities

With IFS.ai Copilot, get instant answers and guidance, boosting productivity and decision-making from the moment you log in.

Lobbies give you a clear, real-time view of your organization's key data, organized by role, function, or process. See KPIs, alerts, and tasks at a glance to act quickly and confidently. Choose IFS-provided Lobbies or have admins configure custom ones, enhancing focus, speed, and control across teams.



We selected IFS Cloud, which gives us all this information in an automated, very simple and straightforward manner. Right now, we use IFS for most of our operations"

Prathibha Gamage
IT Manager, Culligan

[Read more](#)

The functionality you need, when you need it

IFS Cloud delivers the full spectrum of IFS's class-leading capabilities through solutions tailored to specific industries and business needs, all from a single AI-embedded platform. Built with intelligence at its core, IFS Cloud seamlessly integrates automation, machine learning, and real-time insights into daily operations. You start with the functionality your business needs today, and as your organization evolves, you can scale with additional capabilities that are enhanced by AI to drive smarter decisions and more efficient outcomes.

Customer Relationship Management	Commerce	Finance	Human Capital Management	Projects	Procurement	Manufacturing	Supply Chain Management	Service Management	Asset Management	Aviation Maintenance	Sustainability
Proactive customer engagement	Catalog management	Accounting rules	Employee & organization management	Engineering & design	Strategic planning	Sales & operations planning	Demand forecasting	Resource management	Asset planning & realization	Multi-horizon planning	IFS Zero
Omni-channel contact center	Trade agreements	General ledger & parallel accounting	Recruitment	Sales & subcontract	Supplier relationship management	Material & resource planning	Supply chain planning	Planning & forecasting	Asset operations & maintenance	Fleet management	Sustainability Management
Lead management	Storefront	Fixed assets	Qualifications development & training	Contract change management	Sourcing	Visual planning & scheduling	Warehouse management	Contracts & warranties	Asset performance management	Line/forward maintenance	
Opportunity management	Storefront connectors	Accounts payable & receivable	Health & safety	Project planning & follow up	Operational procurement	Product estimate management	Inventory replenishment	Schedule optimization & dispatch	Maintenance planning	Airframe maintenance, repair & overhaul	
Contact management		E-invoicing	Expense management	Resource management	Contract management	CPQ & CTO	Sales order	Request Management	B2B contracting	Complex assembly maintenance, repair & overhaul	
Campaign management		Project finance	Time & attendance	Project manufacturing	Supplier self-service	Discrete manufacturing	Shipment management	Install base management	GIS integration	Component maintenance, repair & overhaul	
Engagement studio		Cash planning	Employee & manager self-service	Construction & installation	Employee self-service	Batch process manufacturing	Rental management	Service logistics	Document management	Heavy/depot maintenance	
Automation & self-service		Business planning	Payroll integration	Project financial control		Repetitive manufacturing		Contractor management for service		Technical content management	
Case management		Consolidation		Project reporting & invoice		Quality management		Mobile worker productivity		Aviation material support	
		Financial reporting & analysis		Risk management		Circular Operations		Depot repair		Quality, reliability & compliance	
						Manufacturing Execution System					



Any project of this size and stature is going to require support and buy-in from across the business. What made a difference with the approach from IFS was the ability for us to configure the technology to align with our strategic business priorities."

Rob Biagiotti
VP Assets and Core System Projects - Exelon

[Watch video](#)

Industrial Sustainability

IFS Cloud is the ideal solution to help meet your sustainability goals, with a strategic focus on supporting frameworks and standards, including the CSRD (Corporate Sustainability Reporting Directive), ISSB (International Sustainability Standards Board), and other emerging standards. Track emissions and improve operational performance, while providing a single source of the truth and the challenges of inaccurate and siloed sustainability data. IFS Cloud seamlessly embeds sustainability into business processes such as:

Reduce carbon footprint through circular manufacturing operations

Embed sustainability into the heart of your production processes through greater support for re-manufacturing. IFS Cloud enables the reuse of components, helps reduce production costs and provides greater support to adopt circular economy business models.

Leverage AI insights to source and monitor the most sustainable suppliers

Instill sustainability into your supply chain by enhancing transport consolidation and increasing the use of recyclable packing materials in the warehouse. IFS Cloud will help reduce the amount of throwaway materials used and the number of trucks on the road, lowering your overall carbon footprint.

Drive Sustainable Procurement with IFS

Harness IFS Cloud to embed sustainability into every purchasing decision. Source responsibly by prioritizing suppliers with strong environmental credentials and monitoring compliance across your procurement network. Reduce waste through smarter material selection and optimize packaging to minimize environmental impact. With IFS, you can lower resource consumption and support a greener supply chain, helping your organization meet its sustainability goals.

Proactively monitor asset performance to ensure minimal environmental impact and drive compliance

Allow your organization to monitor your assets' energy consumption and react to unexpected deviations through condition-based and predictive maintenance to drive down carbon footprint, maintenance costs and extend asset life.

Reduce and track carbon emissions from operations to service

Minimize field worker travel to reduce vehicle emissions. Eliminate some visits entirely and reduce missed service calls and unnecessary repeat visits when the customer is absent, or a first-time fix is not possible. IFS.ai Schedule Optimization reduces travel times and selects the best technician to deliver a first-time fix.

Collect, measure, and manage complex reporting requirements

Sustainability Management, developed with PwC, integrates ESG expertise and best practices. It streamlines data management and regulatory response. Partnered with ClimaTiq, IFS Emissions Management enables easy measurement, tracking, and control of carbon emissions across operations, aligned with the Greenhouse Gas Protocol. By embedding sustainability solutions within the product portfolio, IFS enables its customers with a single source of truth for running sustainable operations.

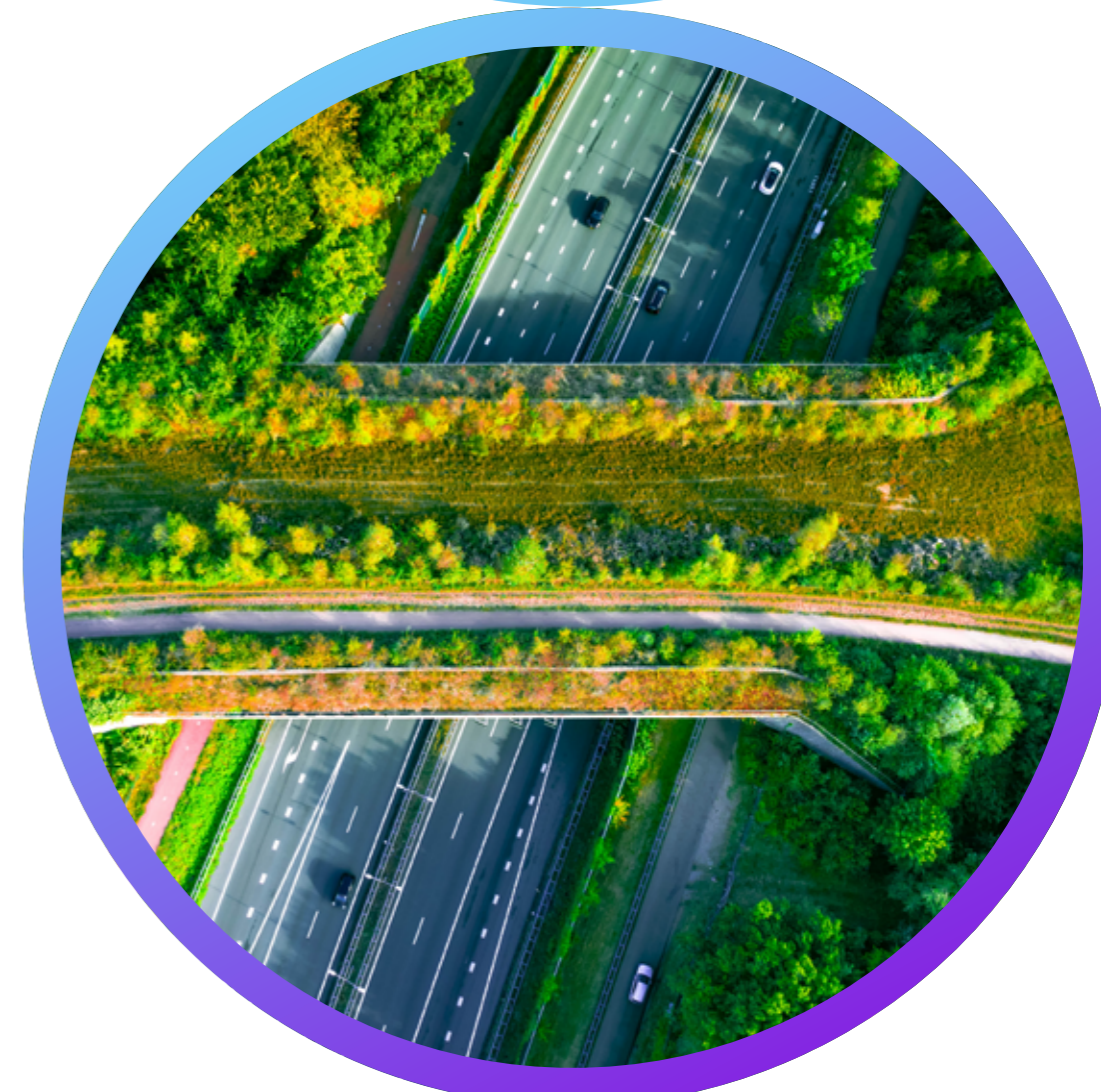
Find what's new



IFS Cloud not only aligns with our operational needs but also propels us towards our sustainability goals. It's a strategic tool that will drive our commitment to circular economy principles and enhance our global ESG performance against set targets."

Wouter Schepers
CIO - Schoeller Allibert

* Where "PwC" is referenced in this Brochure it relates specifically to the collaboration with IFS and PwC UK, the UK member firm, part of the PwC network. Each member firm is a separate legal entity.



Equipment insight and action

IFS IoT solutions are designed to make IoT adoption quicker, easier and less cumbersome. IoT Business Connector provides a rapid way to automate IFS actions based on real-time data readings and intelligence from connected machinery. When combining incoming IoT data with existing IFS master data, powerful and truly unique IoT/IIoT use cases can be implemented with the use of ML and AI.

Displaying sensor readings, measurements and values, our asset monitoring capabilities can be combined with different data sources, including external systems or existing databases. The incoming data is analyzed and saved. The IFS IoT Controller then automatically triggers the appropriate actions based on the configured process flow without manual intervention.

[Learn more](#)



We've been very satisfied with the level of support we've received from the team supporting our use of IFS Remote Assistance. The speed at which we've been able to get the solution operational is really impressive."

Roel Rentmeesters

Director of Global Customer Service - Munters



We can address our customers' issues a lot quicker. Working with IFS in the IoT project, they were responsive, they were very cognizant of what we wanted, and they listened to us so they could adapt quickly to our needs."

Jussi Ylinen

CEO - Anticimex

Remote expertise when you need it

IFS Cloud includes an embedded application service for augmented collaboration. IFS Remote Assistance helps you and your customers remotely install, service, diagnose, maintain and repair products and assets.

Augmented collaboration empowers product experts to lend their experience to your staff and customers through merged reality. It lets everyone collaborate remotely in real time using their existing mobile devices. Through hand gestures, image sharing and more, experts can now guide repairs from a remote location and have them executed by less experienced technicians or customers themselves.

Diagnosing and repairing issues remotely is faster than sending out a field technician, so your service levels can increase while your costs decrease. And with staff completing service calls (even when the issue is beyond their personal capabilities), first-time fix rates increase.

[Learn more](#)





Current and Secure

Technology changes and shifts are happening fast, and outdated software can mean outdated work practices and a struggle to take advantage of innovation. Worse than this, out-of-date software translates into unpatched systems and security risks.

With IFS Cloud, twice-yearly releases of new features and functionality gives you fast optional access to our latest capabilities and improvements, and helps you keep pace with the changing IT landscape. These releases are supported by monthly service updates, fixes and security patches to ensure your software remains robust and secure every step of the way. We call this approach, Evergreen.

More frequent releases and updates also mean a lower time impact on your business. Rather than a major upgrade every two to three years, with the potential for significant downtime, you have more frequent feature upgrades deployed in smaller, less time-consuming steps.

IFS Cloud also offers choice of when to update, supporting forward planning and to mitigate business disruption. While the monthly updates are applied as a matter of routine to ensure your security, releases can be deployed at a time that's best suited for your business.

Supporting you through change

At IFS, we go beyond powerful functionality. We're committed to delivering frictionless, value-driven experiences from your very first interaction. Our Enterprise Software Lifecycle Experience is designed for a continuous, collaborative journey to help you get the most value from IFS Cloud at every step.

With IFS Cloud, you get three smart tools built into your journey, designed to help you plan, build, and evolve your solution with confidence.

- **Lifecycle Experience Center** is a digital hub that supports our vision of "Frictionless Time to Value." It brings services, resources, and expert guidance together in one place, a major step forward in how we deliver customer-

centric experiences. Within the Center, dedicated studios help you co-create and deliver value faster, for your business and your customers.

- **Developer Portal** gives developers across your organization and IFS partners access to the latest tools, documentation, and best practice guides, so they can innovate with confidence.
- **Customer Portal** provides visibility into your cloud deployment status, the ability to log and manage support tickets, and a raft of performance and utilization metrics.



The fact that IFS is evergreen appealed to us, ensuring we can easily update the application and access the latest innovation from each software release."

Roger Waldburger
CEO, Wandfluh AG

[Read more](#)



About IFS



IFS is the world's leading provider of Industrial AI and enterprise software for hardcore businesses that make, service, and power our planet. Our technology enables businesses which manufacture goods, maintain complex assets, and manage service-focused operations to unlock the transformative power of Industrial AI™ to enhance productivity, efficiency, and sustainability.

IFS Cloud is a fully composable AI-powered platform, designed for ultimate flexibility and adaptability to our customers' specific requirements and business evolution. It spans the needs of Enterprise Resource Planning (ERP), Enterprise Asset Management (EAM), Supply Chain Management (SCM), and Field Service Management (FSM). IFS technology leverages AI, machine learning, real-time data and analytics to empower our customers to make informed strategic decisions and excel at their Moment of Service™.

IFS was founded in 1983 by five university friends who pitched a tent outside our first customer's site to ensure they would be available 24/7 and the needs of the customer would come first. Since then, IFS has grown into a global leader with over 7,000 employees in 80 countries. Driven by those foundational values of agility, customer-centricity, and trust, IFS is recognized worldwide for delivering value and supporting strategic transformations. We are the most recommended supplier in our sector. Visit ifs.com to learn why.

Follow us



A selection of our awards



G2: IFS an Enterprise Leader of ERP systems - As Voted by Our Customers



IFS Named #1 in The Software Report's™ Top 100 Software Companies of 2024



IFS recognized as a Leader in the 2025 Gartner® Magic Quadrant for Cloud ERP for Product-Centric Enterprises



IFS recognized as the only 2025 Gartner® Peer Insights™ Customers' Choice for FSM and EAM software.

[View more](#)