From Production Line to Bottom Line

Maximizing ROI with ITSM & ESM

IFS assyst

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As the manufacturing landscape faces continuous disruption, the journey from the production line to the bottom line demands a strategic and holistic approach. Manufacturers across the globe are acutely aware of the need to optimize their processes, reduce operational costs, enhance quality, and, above all, maximize their return on investment (ROI).

Having the right tools within reach is crucial to accomplishing this goal. Delve into the transformative power of IT Service Management (ITSM) and Enterprise Service Management (ESM) solutions. Beyond mere buzzwords, these strategies are proving to be game changers for manufacturers seeking to not only survive but thrive in the digital age.

5 steps to driving greater ROI

1 Enhance operational efficiency

Operational efficiency is the linchpin of manufacturing success. It's the strategic compass that guides manufacturers toward higher productivity, reduced costs, and faster time-to-market. By adopting ITSM and ESM solutions, manufacturers can unify their processes on a single platform, automate routine tasks, and optimize workflows. Real-time monitoring and reporting ensure swift problem resolution, while resource allocation becomes more efficient. Quality control and traceability measures reduce the risk of costly product recalls. These enhancements translate into a leaner, more efficient manufacturing ecosystem where each operation contributes to the bottom line.



IFS assyst has 200+ workflow templates for IT or non-IT business processes, ready to use upon implementation.



2 Improve collaboration and communication

Harnessing effective ways of collaboration and communication is crucial to the survival and success of any organization. In the competitive landscape of manufacturing where one needs to quickly adapt to sudden disruptions, breaking down silos and providing ready access to information and resources are key.

With ITSM and ESM solutions, knowledge sharing and problem-solving become second nature, fostering cross-functional collaboration and strengthening ties with suppliers and customers. Effective task and project management, fueled by data-driven decision-making, ensures that initiatives are aligned with organizational goals. Moreover, these solutions stand as pillars of communication in crises, helping manufacturers respond with agility and precision. By nurturing a culture of seamless collaboration and communication, manufacturers elevate their operational prowess.

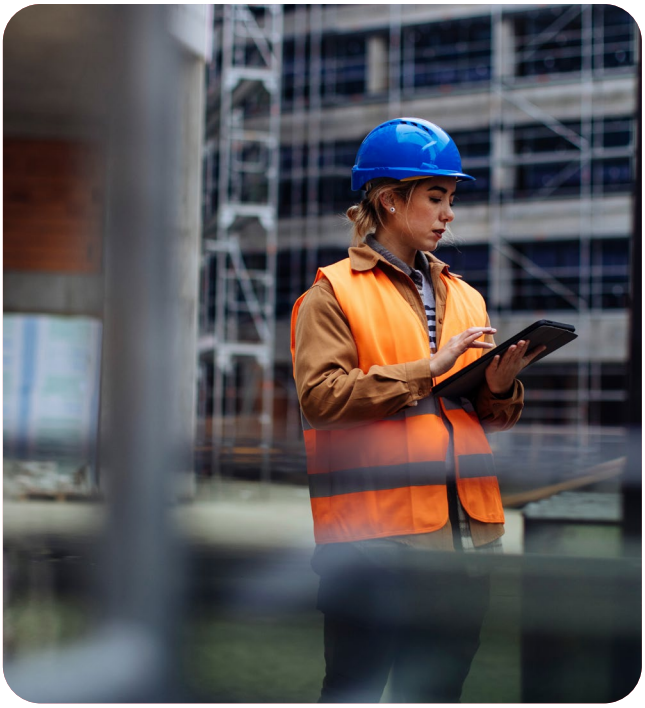
Omnichannel capabilities in IFS assyst eliminate the hurdle in getting the help your teams need, making support and information more accessible than ever. Read our ebook on how you can quantify the ROI of an omnichannel strategy with ITSM/ESM.

3 Implement cost reduction and resource optimization initiatives

With ongoing economic uncertainties across the globe, cost efficiency and resource optimization form the bedrock of sustainable profitability in manufacturing. ITSM and ESM solutions can provide valuable data to empower manufacturers in making informed decisions about resource utilization, procurement, energy management, and waste reduction. With predictive maintenance and effective inventory management, they can significantly trim costs and boost productivity. Labor productivity, transportation, and logistics optimization are also areas where savings can be realized using ITSM and ESM systems.

Beyond immediate gains, these solutions provide a framework for ongoing cost analysis and reporting, helping manufacturers stay agile and responsive to changing market conditions. Through continuous scalability and flexibility, they ensure that resources are allocated judiciously.

See the information you and your team need at a glance with customizable dashboards and reports in the IFS assyst platform.



4 Encourage innovation and continuous improvement

Innovation is the lifeblood of manufacturing, and continuous improvement is the engine that drives it forward. ITSM and ESM solutions fuel these critical processes by providing performance metrics and key performance indicators. They facilitate process optimization, innovation management, and product development.

Through cross-functional collaboration and a customer-centric approach, manufacturers can enhance product quality and reduce time-to-market. With an eye on performance benchmarking and change management, these solutions enable companies to stay on the cutting edge of innovation and quality, fostering a culture of adaptability and excellence that ensures sustained growth and competitive advantage.

Improve service experience across the organization with IFS assyst's robust change management and KPI tracking capabilities.

5 Uphold best-practice compliance and risk management

Navigating the intricate regulatory landscape and mitigating operational risks is complex but paramount in manufacturing. ITSM and ESM solutions provide a structured approach to these challenges. They ensure regulatory compliance, offer robust quality assurance, and streamline incident management. By keeping an audit trail and ensuring supply chain traceability, manufacturers minimize legal risks and reduce compliance-related costs.

These solutions also bolster documentation control, training, and certifications, ensuring that teams operate within the bounds of regulations. In times of crisis, the communication framework provided by ITSM and ESM proves invaluable, helping manufacturers manage unexpected disruptions and crises with minimal financial impact, preserving both reputation and ROI.

IFS assyst's ability to visualize your complete asset data, along with powerful automation tools, makes it easier to plan, execute, and maintain your compliance and risk management strategy.



Harvest maximum returns with IFS assyst

With IFS assyst, manufacturers can harness the power of ITSM and ESM, enabling them to take the five steps towards greater ROI.

With a user-friendly interface, low-code technology, and powerful self-service capabilities, IFS assyst can help you propel your manufacturing operations to new heights and ensure that your ROI is maximized with each step you take in this dynamic marketplace.

Discover the full capabilities of IFS assyst and kickstart your transformative journey today.

Get in touch