



DATA PROCESSING ADDENDUM

PREAMBLE: HOW THIS DPA APPLIES AND HOW TO EXECUTE THIS DPA

DATA PROCESSING ADDENDUM

This Data Processing Addendum ("DPA"), together with the Supplementary Terms ("Supplementary Terms") applicable for Customer's in Europe but only as indicated in the Supplementary Terms, is entered into for the purpose of the Master Agreement or EULA concluded between the parties as applicable and as amended from time to time, or other written or electronic agreement between IFS and Customer ("Master Agreement"). This DPA shall become binding on the Parties either (a) by execution of this DPA; or (b) automatically upon the earlier of the effective date or the date of execution of a Master Agreement that expressly incorporates or references this DPA. In either case, Customer enters into this DPA on behalf of itself and, to the extent required under applicable Data Protection Laws, in the name and on behalf of the Controllers. All capitalized terms not defined herein shall have the meaning set forth in the Master Agreement.

HOW THIS DPA APPLIES:

This DPA forms part of, and is an addendum to, the Master Agreement or, where the Customer entity is not a party to the Master Agreement but has executed an Order Form pursuant to the Master Agreement, to that Order Form and applicable renewal Order Forms. The IFS entity that is party to the Master Agreement or applicable Order Form (as the case may be) is party to this DPA. If the Customer entity is party to neither the Master Agreement nor an Order Form, this DPA is not valid and is not legally binding. This DPA shall not replace any additional rights relating to Processing of Personal Data contained in the Master Agreement.

HOW TO EXECUTE THIS DPA (where this DPA is not automatically incorporated via the Master Agreement):

- (a) This DPA consists of two parts: the main body of the DPA and Attachment 1.
- (b) This DPA and Attachment 1 have been pre-signed by IFS.
- (c) To complete this DPA, Customer must: (i) sign the DPA on the signature page; and (ii) sign and complete the data exporter sections in Attachment 1.
- (d) Customer must send the completed and signed DPA to IFS at privacy@ifs.com. Upon receipt of the validly completed DPA by IFS at this email address, this DPA will become legally binding.
- (e) For the avoidance of doubt, where the Master Agreement expressly incorporates or references this DPA, execution of this DPA as a separate document is not required.

1. SCOPE, LEGAL EFFECT AND ORDER OF PRECEDENCE

1.1 This DPA constitutes the written data processing agreement between IFS and the Customer (on its own behalf and on behalf of each Controller referenced in this DPA) and shall apply to any Processing of Personal Data by IFS or any of its Sub-processors in connection with services provided under the terms of the Master Agreement and any Order Form(s) concluded under the Master Agreement.

1.2 Unless expressly stated otherwise, if there is a conflict between the Master Agreement and this DPA, this DPA prevails.

1.3 If any provision of this DPA is found by any court of competent jurisdiction to be invalid or unenforceable, the invalidity of such provision shall not affect the other provisions hereof, and all provisions not affected by such invalidity shall remain in full force and effect.

1.4 This DPA shall be effective for the period during which IFS provides IFS Services to Customer to which this DPA applies.

2. DEFINITIONS

2.1 "Affiliate" any entity expressly designated as a "Customer Affiliate" and/or an "IFS Affiliate" in the Master Agreement or Order Form.

2.2 "CCPA" means the California Consumer Privacy Act, Cal. Civ. Code § 1798.100 et seq., and its implementing regulations.



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2.3 "Controller" has the meaning given under applicable Data Protection Law and includes Customer and each other Controller referenced in this DPA.

2.4 "Customer Data" has the meaning given in the Master Agreement.

2.5 "Data Protection Law" means all laws and regulations applicable to the Processing of Personal Data under the Master Agreement, including without limitation the GDPR, the UK GDPR, the Swiss Federal Acts on Data Protection, and the CCPA.

2.6 "Data Subject" means the identified or identifiable person to whom Personal Data relates.

2.7 "EEA" means the member states of the European Union, Iceland, Liechtenstein and Norway.

2.8 "European Personal Data" means Personal Data to which data protection laws of the EEA, the United Kingdom or Switzerland were applicable prior to its Processing by IFS.

2.9 "GDPR" means Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (General Data Protection Regulation).

2.10 "IFS Services" means the products and services provided or made available by IFS pursuant to a Master Agreement, Order or Order Form (referred to as the "IFS Offering" in the Master Agreement).

2.11 "Personal Data" means any information relating to (i) an identified or identifiable natural person, or (ii) an identified or identifiable legal entity (where such information is protected similarly under applicable Data Protection Laws), where such data is Customer Data.

2.12 "Personal Data Breach" means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, Personal Data.

2.13 "Processing" means any operation performed upon Personal Data, whether or not by automatic means, such as collection, recording, organization, storage, adaptation, alteration, retrieval, consultation, use, disclosure, dissemination, alignment, combination, blocking, erasure or destruction.

2.14 "Processor" means the entity which Processes Personal Data on behalf of the Controller, including as applicable any "service provider" as defined by the CCPA.

2.15 "Standard Contractual Clauses" means: (a) for European Personal Data subject to the GDPR, the standard contractual clauses under Commission Implementing Decision (EU) 2021/914, Module 2, excluding optional clauses ("EU SCCs"); (b) for European Personal Data subject to UK data protection law, the International Data Transfer Addendum to the EU SCCs issued by the Information Commissioner under s.119A of the UK Data Protection Act 2018, as further described in Section 9.5 ("UK SCCs"); and (c) for European Personal Data subject to Swiss data protection law, the EU SCCs as modified by Section 9.5(f).

2.16 "Sensitive Data" means special categories of personal data within the meaning of Article 9 of the GDPR (or the equivalent provision under the UK GDPR), particularly sensitive personal data within the meaning of Article 5(c) of the Swiss Federal Act on Data Protection, or sensitive personal information as defined under the CCPA, in each case as applicable to the relevant Processing.

2.17 "Sub-processor" means any Processor engaged by IFS, by an Affiliate of IFS, or by another Sub-processor, including Affiliates of IFS acting as Processors.

2.18 "Transfer(s)" means any transfer of Personal Data Processed under this DPA from the EEA, the United Kingdom or Switzerland to a country outside the relevant territory, whether directly or via onward transfer.

3. ROLES AND CONTROLLER OBLIGATIONS

3.1 For the Processing of Personal Data under this DPA, Customer is the Controller (on its own behalf and on behalf of its Affiliates, end-customers, suppliers, contractors and/or partners who act as Controllers whose Personal Data IFS Processes under this DPA), and IFS is the Processor (whether acting directly or through Sub-processors under Section "Sub-processors" of this DPA). Both Parties shall comply with all applicable Data Protection Laws with regard to Personal Data Processed under this DPA.

3.2 The duration of the Processing, the nature and purpose of the Processing, the types of Personal Data and categories of Data Subjects Processed under this DPA are specified in Annex I of Attachment 1 attached to this DPA, as may be updated by the Parties from time to time.



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3.3 Customer shall, in its use and receipt of the IFS Services, Process Personal Data in accordance with the requirements of Data Protection Laws including any applicable requirement to provide notice to Data Subjects.

3.4 Unless applicable Data Protection Law requires otherwise, Customer is IFS's single point of contact under this DPA on behalf of all other Controllers referenced in Section 3.1 "Roles and Controller Obligations" of this DPA, and is responsible for coordinating instructions, requests, and the distribution of any information, notifications or reports that IFS provides.

3.5 Customer confirms (on its own behalf and on behalf of each other Controller referenced in Section 3.1 "Roles and Controller Obligations" of this DPA) that: (a) it has a lawful basis and any necessary approvals for IFS to Process Personal Data under this DPA; (b) it is solely responsible for the accuracy, quality and legality of Personal Data and how it was collected; and (c) its use of the IFS Services will not violate the rights of any Data Subject who has opted out of the sale or disclosure of Personal Data under the CCPA.

4. PROCESSOR OBLIGATIONS

4.1 As Processor, IFS shall Process Personal Data only in accordance with Customer's documented instructions (e.g. via email), for the following purposes: (a) performing the IFS Services under the Master Agreement, including setting up, operating and monitoring the infrastructure needed to deliver the services and Processing initiated by authorized users; (b) addressing service issues or technical problems; and (c) complying with any express legal requirement, in which case IFS will inform Customer of that requirement before Processing unless prohibited by law from doing so.

4.2 CCPA Specific Provision: IFS is prohibited from: (a) selling the Personal Data; (b) retaining, using, disclosing, or Processing Personal Data for any purpose other than performing the IFS Services, including for a commercial purpose other than providing the IFS Services; or (c) retaining, using, or disclosing the Personal Data outside of the direct business relationship between Customer and IFS. IFS confirms that it understands and will comply with these restrictions.

4.3 IFS will report to Customer without undue delay any request, demand or order received from a competent supervisory authority or a Data Subject relating to the Processing of Personal Data under this DPA.

4.4 Taking into account the nature of the Processing, IFS will assist Customer in complying with its obligation to respond to Data Subject requests under Data Protection Laws by appropriate technical and organizational measures, insofar as possible, provided that: (a) the information is available to IFS and is not otherwise available to Customer; (b) Customer acknowledges that IFS has no responsibility to interact directly with any Data Subject or supervisory authority except as expressly required under applicable Data Protection Law or as otherwise agreed in writing; and (c) to the extent legally permitted, Customer shall be responsible for any costs arising from IFS's provision of such assistance.

4.5 Subject to applicable legal retention obligations, upon termination of the applicable IFS Service IFS will return to Customer or delete any Personal Data associated with such IFS Service without keeping a copy, in accordance with the procedures and timeframes applied by IFS from time to time, and if requested confirm such deletion to Customer in writing.

4.6 IFS will only rely on personnel who are contractually or by statutory obligation bound to maintain confidentiality, ensure that access to Personal Data is limited to those personnel who require such access to perform the IFS Services, and take commercially reasonable steps to ensure the reliability of personnel engaged in the Processing.

4.7 IFS will promptly inform Customer if, in its opinion, any instruction or request violates Data Protection Law, and IFS disclaims any obligation or liability with regard to any such instructions or requests. The Parties acknowledge that IFS is not obligated to undertake additional work or analysis beyond the scope of the IFS Services to determine if Customer's instructions are compliant.

4.8 Any requests for information, assistance or activities that go beyond IFS's ordinary course of business or what is contractually agreed must be agreed in writing and may be subject to additional fees.

5. SECURITY

5.1 In connection with its Processing of Personal Data, IFS will provide for and maintain appropriate administrative, physical, technical and organizational security measures intended to protect Personal Data against accidental or unauthorized loss, destruction, alteration, disclosure or access, and to ensure a level of security appropriate to the risks involved. Further details on these measures are described or referred to in Attachment 1. IFS will not materially decrease the overall security of any IFS Services with respect to Processing of Personal Data.

5.2 IFS will inform Customer without undue delay after becoming aware of any Personal Data Breach in connection with the Processing of Personal Data under this DPA. IFS will:



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- (a) investigate the Personal Data Breach and take reasonable measures to identify its root cause(s) and, where such breach is caused by IFS or an IFS Sub-processor, take steps to prevent a recurrence;
- (b) as information is collected or otherwise becomes available, and to the extent legally permitted, provide Customer with a description of the Personal Data Breach, the type of data affected, and other information Customer may reasonably request concerning the affected Data Subjects where such information is available to IFS; and
- (c) coordinate in good faith with Customer on developing the content of any related public statements or required notices.

5.3 If a Personal Data Breach is caused by Customer, a Customer Affiliate, or anyone acting on Customer's behalf, IFS will notify Customer and share information it discovers up to the point it identifies the breach as originating from the Customer side. Any further investigation assistance must be agreed between the Parties in advance.

6. AUDITS

6.1 If required under applicable Data Protection Law or if reasonable grounds exist to suspect non-compliance with this DPA, IFS shall upon Customer's request make all necessary information available to demonstrate compliance. This may include a summary audit report or certification produced by a reputable third party which demonstrates IFS's compliance in line with a generally accepted privacy and security framework such as ISO 27001 or SOC 2.

6.2 If required by applicable Data Protection Law or if, in Customer's reasonable opinion, existing reports are insufficient, IFS shall allow audits, including inspections, to be performed by Customer (or an independent third-party auditor mandated by Customer that is reasonably acceptable to IFS and subject to a confidentiality agreement), subject to the following conditions:

- (a) Customer will primarily rely on available audit reports, certifications or other verifications to confirm compliance and avoid unnecessary repetitive audits;
- (b) any audit will be arranged in advance with agreed scope and duration, conducted during regular business hours without unreasonably interfering with IFS's business activities, and subject to IFS's security policies;
- (c) unless required by applicable Data Protection Law, an audit will be conducted not more than once in any twelve-month period;
- (d) to the extent legally permitted, Customer will provide IFS with a copy of the audit report, to be used only for regulatory audit requirements and confirming compliance with this DPA, and kept strictly confidential;
- (e) IFS and its Sub-processors will not be required to provide access to pricing, commercial information or trade secrets; and
- (f) IFS may pass on any Sub-processor audit costs, which Customer agrees to pay.

7. SUB-PROCESSORS

7.1 IFS may delegate the Processing of Personal Data to a Sub-processor which is bound to comply with provisions relating to confidentiality and data protection no less stringent than the terms of this DPA. Subject to Section "Limitation of Liability" of this DPA, IFS shall remain fully liable for Sub-processors' compliance with this DPA.

7.2 Customer (also on behalf of other Controllers referenced in Section 3.1 "Roles and Controller Obligations" of this DPA) hereby gives its general written consent and authorization to IFS to use Sub-processors for Processing of Personal Data solely for the purposes set forth in this DPA. The current list of IFS Sub-processors is available at IFS's website www.ifs.com/legal. Customer may receive notifications of new Sub-processors by [subscribing](#) for updates, and IFS shall provide the subscriber with notification of new Sub-processor(s) before authorizing such new Sub-processor(s) to Process Personal Data ("Updated Sub-processor List").

7.3 Customer may object to IFS's use of a new Sub-processor by notifying IFS in writing within ten (10) business days after receipt of an Updated Sub-processor List. If Customer objects, IFS will use commercially reasonable efforts to make available a change in the services or recommend a commercially reasonable change to Customer's configuration to avoid Processing by the objected-to Sub-processor. If IFS is unable to make available such change, Customer may as its sole remedy terminate the portion of the IFS Services which cannot be provided without the use of the objected-to Sub-processor.

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8. LIMITATION OF LIABILITY

8.1 This Section does not affect any rights or remedies available to Data Subjects under applicable Data Protection Law or the Data Transfer Agreement. As between the Parties, any liability arising out of or in connection with this DPA (including the Data Transfer Agreement, whether in contract, tort or otherwise) is subject to the following:

- (a) each Party's liability shall be limited to direct damages only, and neither Party shall be liable to the other for any indirect, consequential, special or incidental cost, loss or damage of any kind;
- (b) each Party's aggregate liability shall be subject to the applicable provisions on limitation of liability set forth in the Master Agreement; and
- (c) for the avoidance of doubt, the limitations set forth in this Section "Limitation of Liability" shall apply to all claims brought by Customer and any other Controller, in the aggregate, and not per Controller.

9. INTERNATIONAL TRANSFERS

9.1 GDPR Assistance. IFS will assist Customer in complying with its obligations as Controller under Articles 32 -36 of the GDPR or equivalent provisions in Data Protection Laws of the EEA, UK and Switzerland, taking into account the nature of processing and the information available to IFS.

9.2 Transfer Authorization. Customer acknowledges that IFS, directly or through permitted Sub-processors, performs services from locations outside the EEA, UK and Switzerland. Customer (on its own behalf and on behalf of other Controllers referenced in Section 3.1 "Roles and Controller Obligations" of this DPA) gives its specific written authorization and instruction to IFS to conduct Transfers as set out in this Section "International Transfers".

9.3 Data Transfer Agreement. For Transfers under this DPA, the Parties incorporate the relevant Standard Contractual Clauses as if set out in full in this DPA (the "Data Transfer Agreement"), with Customer as the "data exporter" and IFS as the "data importer." The Data Transfer Agreement is deemed entered into on the date this DPA becomes binding on the Parties, whether by execution or by incorporation through the Master Agreement. If there is a conflict between the Data Transfer Agreement and this DPA, the Data Transfer Agreement prevails.

9.4 Transfer Limitations. Transfers of Personal Data shall only be permitted if:

- (a) the Transfer is performed under and pursuant to the terms of the Data Transfer Agreement;
- (b) the Transfer is to a country found to ensure an adequate level of protection for the rights and freedoms of Data Subjects;
- (c) the Transfer is pursuant to a framework or mechanism recognized by the relevant competent authority as ensuring an adequate level of protection (e.g. Binding Corporate Rules, or any IFS Group intra-company arrangement requiring compliance with the Standard Contractual Clauses); or
- (d) the Transfer is subject to a separate data transfer agreement incorporating the applicable Standard Contractual Clauses.

9.5 Standard Contractual Clauses Interpretation. The following provisions apply to the Standard Contractual Clauses incorporated as part of this DPA:

- (a) Annexes to the EU SCCs and the UK SCCs are as set out in Attachment 1;
- (b) For the purposes of the EU SCCs: (i) Clause 9 Option 2 shall apply (general written authorization) and the time period for submitting notice of changes shall be 10 business days, (ii) Clause 17 Option 1 (governing law) shall apply and shall be governed by the laws of Sweden, and (iii) for Clause 18 (choice of forum and jurisdiction) the courts of Sweden shall have jurisdiction;
- (c) Where the EU SCCs address matters also governed by this DPA (including audits, deletion certification, and information requests), the corresponding provisions of this DPA shall apply;
- (d) IFS will only accept to Transfer and process any Sensitive Data as expressly agreed and set forth in Annex I of Attachment 1;
- (e) For the purpose of Clause 9(a) of the EU SCCs and subject to Section "Sub-processors" of this DPA, Customer hereby gives its general written consent, authorization and mandate to IFS to use Sub-processors for Processing of Personal Data solely for the purposes set forth in this DPA; and
- (f) For Swiss Personal Data, the Data Transfer Agreement shall be deemed modified such that any reference to the GDPR shall refer to the Swiss Federal Acts on Data Protection 1992 and 2020, and the term "Member State" shall not be interpreted in a way as to exclude Data Subjects in Switzerland from the possibility of enforcing their rights in their place of habitual residence in accordance with Clause 18(c) of the Standard Contractual Clauses.

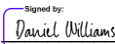
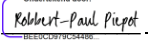
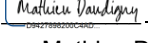
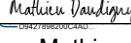


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(g) For Transfers of European Personal Data subject to UK data protection law, the International Data Transfer Addendum to the EU SCCs (the "UK Addendum") shall apply. Part 1 of the UK Addendum shall be deemed completed using the information set out in this DPA and Attachment 1. The selections in Part 2 of the UK Addendum shall correspond to the selections made for the EU SCCs as set out in this Section 9.5. For the purposes of Part 4 of the UK Addendum, the data importer may end the UK Addendum in accordance with Section 19 of the UK Addendum.

SIGNATURE PAGE

Where this DPA is executed as a standalone document, each IFS entity listed below signs on its own behalf. Where this DPA is incorporated by reference through the Master Agreement, the IFS entity that is party to the Master Agreement or the applicable Order Form is party to this DPA, and its execution of the Master Agreement constitutes its acceptance of this DPA. For the avoidance of doubt, only the signature of the IFS entity that is party to the Master Agreement or the applicable Order Form shall have legal effect in respect of that Customer; signatures of other IFS entities listed below are provided for administrative convenience only

Customer Name ("Customer") Signed: _____ Print Name: _____ Job Title: _____ Date: _____	Industrial and Financial Systems, IFS Aktiebolag Signed:  _____ 28CF33907E984F2 Print Name: <u>Jesper Alwall</u> Job Title: <u>Authorized signatory</u> <u>July 17, 2026 5:44:37 PM BST</u> Date: _____
Industrial and Financial Systems, IFS UK Ltd Signed:  _____ B51A1010D0D849C Print Name: <u>Daniel Williams</u> Job Title: <u>Director</u> <u>July 17, 2026 4:23:12 PM BST</u> Date: _____	IFS Norge AS Signed:  _____ 28CF33907E984F2 Print Name: <u>Jesper Alwall</u> Job Title: <u>Authorized signatory</u> <u>July 17, 2026 5:44:37 PM BST</u> Date: _____
IFS Deutschland GmbH Signed:  _____ BE1ECC3F7FC54496 Print Name: <u>Robbert-Paul Piepot</u> Job Title: <u>Finance Director</u> <u>juli 17, 2026 6:02:57 PM CEST</u> Date: _____	IFS Schweiz AG Signed:  _____ 158F734F871D432 Print Name: <u>Sebastian Spicker</u> Job Title: <u>Managin Director DACH</u> <u>Juli 21, 2026 4:22:27 AM EDT</u> Date: _____
Industrial and Financial Systems Central and Eastern Europe Sp.z o.o. Signed:  _____ 81C48461E2678483 Print Name: <u>Jakub Kanik</u> Job Title: <u>Wiceprezes</u> <u>sierpnia 3, 2026 10:18:04 AM BST</u> Date: _____	IFS Denmark A/S Signed:  _____ 2C617B0270C04DF Print Name: <u>Stefan Kaiser</u> Job Title: <u>CFO, Europe</u> <u>July 17, 2026 2:26:46 PM EDT</u> Date: _____
IFS France SAS Signed:  _____ 09A27F8B20C048D Print Name: <u>Mathieu Daudigny</u> Job Title: <u>Managing Director</u> <u>j uillet 20, 2026 6:11:46 PM CEST</u> Date: _____	IFS Applications Ibérica, SA Signed:  _____ 09A27F8B20C048D Print Name: <u>Mathieu Daudigny</u> Job Title: <u>Managing Director</u> <u>juillet 20, 2026 6:11:46 PM CEST</u> Date: _____

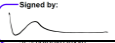
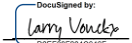
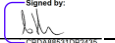
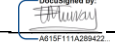
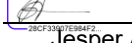


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IFS Benelux B.V. Signed: Ondertekend door: <u>Robbert-Paul Piepot</u> 8EE0CD979C54486... Print Name: <u>Robbert-Paul Piepot</u> Job Title: <u>Finance Director</u> Date: <u>July 17, 2026 6:02:57 PM CEST</u>	IFS Sverige AB Signed: Signed by: <u>Jesper Alwall</u> 28CF33907E984F2... Print Name: <u>Jesper Alwall</u> Job Title: <u>Authorized signatory</u> Date: <u>July 17, 2026 5:44:37 PM BST</u>
IFS Benelux B.V. (Belgium Branch) Signed: Ondertekend door: <u>Robbert-Paul Piepot</u> 8EE0CD979C54486... Print Name: <u>Robbert-Paul Piepot</u> Job Title: <u>Finance Director</u> Date: <u>July 17, 2026 6:02:57 PM CEST</u>	Industrial and Financial Systems, IFS UK Ltd (Ireland Branch). Signed: Signed by: <u>Daniel Williams</u> 831A1F10C0C28AC... Print Name: <u>Daniel Williams</u> Job Title: <u>Director</u> Date: <u>July 17, 2026 4:23:12 PM BST</u>
IFS Arabia for Information Technology Signed: DocuSigned by: <u>Mehmood Khan</u> A8B792F1EA724B7... Print Name: <u>Mehmood Khan</u> Job Title: <u>VP</u> Date: <u>July 17, 2026 7:14:20 PM A RBST</u>	IFS Middle East FZ-LLC Signed: DocuSigned by: <u>Mehmood Khan</u> A8B792F1EA724B7... Print Name: <u>Mehmood Khan</u> Job Title: <u>VP</u> Date: <u>July 17, 2026 7:14:20 PM ARBST</u>
IFS Middle East LLC (Oman) Signed: DocuSigned by: <u>Mehmood Khan</u> A8B792F1EA724B7... Print Name: <u>Mehmood Khan</u> Job Title: <u>VP</u> Date: <u>July 17, 2026 7:14:20 PM ARBST</u>	IFS Research & Development (Private) Ltd Signed: DocuSigned by: <u>Mehmood Khan</u> A8B792F1EA724B7... Print Name: <u>Mehmood Khan</u> Job Title: <u>VP</u> Date: <u>July 17, 2026 7:14:20 PM ARBST</u>
IFS Japan K.K Signed: DocuSigned by: <u>Hiroyuki Okuma</u> A8B78D70B8B3470... Print Name: <u>Hiroyuki Okuma</u> Job Title: <u>President</u> Date: <u>2026年7月17日 7:53:38 午後 EDT</u>	IFS Software Technology (Shanghai) Co., Ltd Signed: DocuSigned by: <u>Vincent Carvalho</u> 38F72164F81641F... Print Name: <u>Vincent Carvalho</u> Job Title: <u>CGO M&A Group</u> Date: <u>July 17, 2026 11:24:26 AM EDT</u>



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IFS Solutions Asia Pacific Pte Ltd Signed:  Print Name: <u>Dale Ryder</u> Job Title: <u>Chief Financial Officer APJMEA</u> Date: <u>July 26, 2026</u> <u>2:01:44 PM ARBST</u>	IFS Solutions Malaysia Sdn.Bhd. Signed:  Print Name: <u>Hannes Liebe</u> Job Title: <u>President</u> Date: <u>July 23, 2026</u> <u>2:13:08 PM BST</u>
Industrial and Financial Systems India LLP Signed:  Print Name: <u>Vincent Carvalho</u> Job Title: <u>CGO M&A Group</u> Date: <u>July 17, 2026</u> <u>11:24:26 AM EDT</u>	IFS Australia Pty Ltd Signed:  Print Name: <u>Paul Butterworth</u> Job Title: <u>Managing Director, ANZ</u> Date: <u>July 17, 2026</u> <u>7:04:57 PM EDT</u>
IFS North America, Inc. Signed:  Print Name: <u>Larry Vonckx</u> Job Title: <u>General Counsel</u> Date: <u>July 17, 2026</u> <u>12:33:43 PM EDT</u>	IFS Canada, Inc. Signed:  Print Name: <u>Scott J Helmer</u> Job Title: <u>Chairman, IFS Aerospace & Defense</u> Date: <u>July 17, 2026</u> <u>12:37:57 PM EDT</u>
LATINIFS Tecnologia da Informação Ltda Signed:  Print Name: <u>Falcão Oliveira</u> Job Title: <u>Presidente</u> Date: <u>julho 17, 2026</u> <u>12:21:09 PM BRT</u>	Application Software IFS South Africa (Pty) Ltd Signed:  Print Name: <u>Emma Murray</u> Job Title: <u>Global VP Renewals</u> Date: <u>July 17, 2026</u> <u>5:18:05 PM SAST</u>
IFS Italia S.r.l Signed:  Print Name: <u>Jesper Alwall</u> Job Title: <u>Authorized signatory</u> Date: <u>July 17, 2026</u> <u>5:44:37 PM BST</u>	IFS Finland Oy Ab Signed:  Print Name: <u>Jesper Alwall</u> Job Title: <u>Authorized signatory</u> Date: <u>July 17, 2026</u> <u>5:44:37 PM BST</u>
IFS Enterprise Application Software Limited Signed:  Print Name: <u>Emma Murray</u> Job Title: <u>Global VP Renewals</u> Date: <u>July 17, 2026</u> <u>5:18:05 PM SAST</u>	

DATA PROCESSING ADDENDUM

ATTACHMENT 1: ANNEX I (LIST OF PARTIES AND DESCRIPTION OF TRANSFER)

ANNEX I

A. LIST OF PARTIES

	Data Exporter	Data Importer
Name:	Customer	IFS
Address:	See Master Agreement	See Master Agreement
Contact:	See Master Agreement	Privacy Officer, privacy@ifs.com
Activities:	See Section B below	See Section B below
Role:	Controller (on its own behalf and on behalf of each Controller referenced in Section 3.1 "Roles and Controller Obligations" of this DPA)	Processor (including, where applicable, for and on behalf of IFS Affiliates being non-EEA entities, for the purpose of providing services under the Master Agreement)

B. DESCRIPTION OF TRANSFER

Categories of data subjects: The data exporter's (including its affiliated companies') current and former employees and other personnel (including temporary staff); customers and prospective customers (including their employees, contractors, representatives and end users); suppliers, contractors and partners (including their employees, contractors, representatives and end users); and users of the data importer's software, products and services.

Categories of personal data: Contact and identity data (names, addresses, phone numbers, email addresses, authentication credentials, user identifiers); employment and role data (job title, position, organizational information); commercial and financial data (contract information, invoicing, account details, payment information); operational data (service delivery records, transaction history, system access rights, user activity logs); and special category data where specifically agreed (health data, union affiliation, racial or ethnic origin, sexual orientation, biometric data), as determined and controlled by the data exporter.

Sensitive data: Where specifically agreed and indicated by the data exporter, special categories of data may be submitted, the extent of which is determined by the data exporter. Applied restrictions and safeguards are described in the Information Security Management documentation applicable to the IFS Services as made available on IFS's legal page.

Frequency of transfer: Continuous, while the IFS Services are provided under the Master Agreement.

Nature of processing: Performance of the IFS Services, which may include project implementation (configuration, development, migration, deployment, testing, consultancy, training); support services (maintenance, data entry, correction, record keeping, service request management); upgrade projects; and, where applicable, IFS Cloud Services hosting in data centres as stated in the relevant order.

Purpose of transfer and further processing: As set forth in Section 4.1 "Processor Obligations" of this DPA.

Retention period: As set forth in Section 4.5 "Processor Obligations" of this DPA.

Sub-processors: See the IFS Sub-Processors List.

C. COMPETENT SUPERVISORY AUTHORITY

In accordance with Clause 13 of the EU SCCs: the supervisory authority of the EU Member State in which the data exporter is established. Where the data exporter is not established in an EU Member State, the Swedish Authority for Privacy Protection (IMY) shall act as the competent supervisory authority.

DATA PROCESSING ADDENDUM

ATTACHMENT 1: ANNEX II (TECHNICAL AND ORGANISATIONAL MEASURES)

Data importer will maintain administrative, physical and technical safeguards for the protection of the security, confidentiality, and integrity of Personal Data processed under this DPA, as described in the Information Security Management documentation applicable to the IFS Services purchased by the data exporter, as made available on IFS's legal page (the "ISM Documentation").

The ISM Documentation sets out the measures implemented by IFS with respect to, among other things:

- (a) policies and procedures governing information security management, including risk assessment and treatment;
- (b) access control measures, including authentication, authorization, and role-based access restrictions;
- (c) encryption of Personal Data in transit and at rest, where applicable;
- (d) measures to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;
- (e) procedures for regularly testing, assessing, and evaluating the effectiveness of technical and organizational measures;
- (f) incident response and Personal Data Breach management procedures;
- (g) business continuity and disaster recovery planning;
- (h) personnel security, including background checks, training, and awareness programs; and
- (i) physical security of data processing facilities.

IFS may update the ISM Documentation from time to time to reflect changes in its security practices, provided that no update materially reduces the level of protection for Personal Data.

For transfers to Sub-processors, please see further details in the IFS Sub-Processors List as referenced in Annex III of this Attachment 1.

ATTACHMENT 1: ANNEX III (LIST OF SUB-PROCESSORS)

The data importer currently engages the Sub-processors listed in the IFS Sub-Processors List, which is maintained and made available on IFS's website. The IFS Sub-Processors List constitutes the authoritative and current record of all Sub-processors engaged by IFS for the Processing of Personal Data under this DPA.

Customer may access and subscribe to updates to the IFS Sub-Processors List in accordance with Section 7.2 "Sub-processors" of this DPA. Any changes to the IFS Sub-Processors List shall be notified and managed in accordance with the procedures set out in Section "Sub-processors" of this DPA.