



Closeout and Improvement Manager

Automates maintenance work order closeout from validation to continuous improvement, ensuring accuracy, compliance, and asset data quality so the supervisors focus on reliability, not paperwork.



| **IFS** Loops

The Challenge Today

Managing maintenance work order closeouts is often manual, inconsistent, and time consuming. Supervisors make significant efforts reviewing technician notes, validating reported labor and materials, checking documentation quality, identifying follow-up work, and confirming asset records are complete before authorizing completion. The result is delayed closures, inconsistent documentation, missed improvement opportunities, and reduced visibility into performance.

How it Works?

The Closeout and Improvement Manager runs maintenance closeout end-to-end for supervisors, planners, reliability engineers, and asset managers. Instead of reviewing every completed task by hand, it validates work against the plan, scores documentation quality, surfaces follow-up work and reliability findings, and orchestrates authorization and closure. The result: shorter closeout cycles, cleaner asset history, and supervisors focused on exceptions instead of every task.

Retrieve work context



Pulls work task, order, asset, technician, and plan details, enriched with asset history.

Assess documentation quality



Evaluates technician remarks, actions, and findings, scoring completeness and clarity.

Validate & close work orders



Confirms all child tasks and follow-ups before closing the parent order.

Detect follow-up & improvements



Spots new defects, anomalies, recurring issues, and reliability risks with AI.

Recommend maintenance



Raises work requests, fault reports, or change requests, routing them for approval.

Authorize work tasks



Auto-authorizes tasks that pass all checks, routing exceptions for review.

Validate planned vs actual



Checks labor, materials, services and cost records against configurable plan tolerances.

Validate asset integrity



Tracks serialized install, removal, and return actions for accurate asset hierarchy.

Integrations

Enterprise Applications



Collaboration



Email



Agentic Skills



Work Context & Quality Assessment



Work Validation & Authorization



Follow-up Work & Improvement Detection

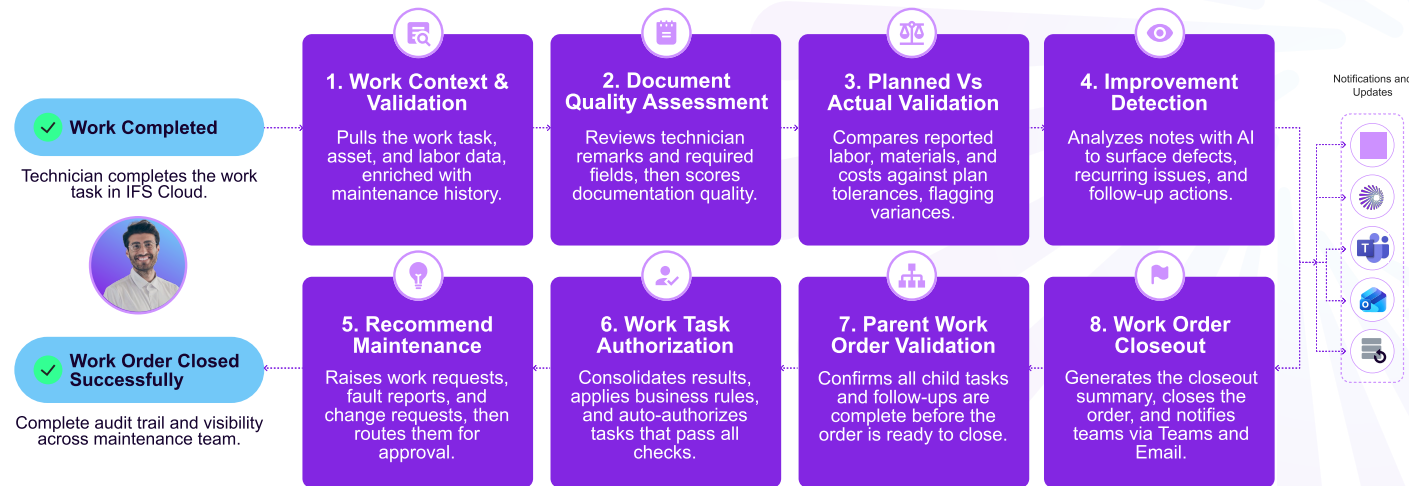


Maintenance Decision Closeout



Closeout Summary & Notification

Smarter Maintenance Closeout



Key Problems Solved

- ✓ Eliminates manual review and authorization of completed work tasks.
- ✓ Coaches technicians on documentation in real time when closeout notes are vague or incomplete.
- ✓ Speeds up work order closeout and reduces approval backlogs.
- ✓ Captures follow-up work and improvement opportunities that are otherwise missed.
- ✓ Strengthens compliance, auditability, and traceability of closeout decisions.
- ✓ Increases visibility into closeout performance and supervisor workload.

Business Value & Impact

-  **Reduced admin effort**
Supervisors focus on reliability, not paperwork.
-  **Faster closeouts**
Work orders close in a fraction of the time.
-  **Higher data quality**
Consistent, complete maintenance documentation.
-  **Better reliability**
Follow-up and improvement opportunities captured systematically.
-  **Stronger governance**
Policies, tolerances, and approvals enforced consistently.



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